

IANA Naming Function Monthly Performance Report

September 2026

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Summary of Performance

Metric	Category	Expected	Actual	Detail
Submission				
Acceptance Recognition	Routine (Technical)	≤60s (95.0%)	✓ 0.00s	p5
Acceptance Recognition	Routine (Non-Technical)	≤60s (95.0%)	✓ 0.00s	p5
Acceptance Recognition	gTLD Creation/Transfer	≤60s (95.0%)	✓ —	p6
Acceptance Recognition	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p6
Acceptance Recognition	Other Changes	≤60s (95.0%)	✓ 0.00s	p6
Manual Lodgment Time	Routine (Technical)	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	Routine (Non-Technical)	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	gTLD Creation/Transfer	≤3d (95.0%)	✓ —	p7
Manual Lodgment Time	ccTLD Creation/Transfer	≤3d (95.0%)	✓ —	p8
Manual Lodgment Time	Other Changes	≤3d (95.0%)	✓ —	p8
Technical Checks				
Technical Check (First)	Routine (Technical)	≤50m (95.0%)	✓ 2.79m	p9
Technical Check (First)	gTLD Creation/Transfer	≤50m (95.0%)	✓ —	p9
Technical Check (First)	ccTLD Creation/Transfer	≤50m (95.0%)	✓ —	p9
Technical Check (First)	Other Changes	≤50m (95.0%)	✓ 15.72m	p10
Technical Check (Retest)	Routine (Technical)	≤10m (95.0%)	✓ 3.44m	p10
Technical Check (Retest)	gTLD Creation/Transfer	≤10m (95.0%)	✓ —	p11
Technical Check (Retest)	ccTLD Creation/Transfer	≤10m (95.0%)	✓ —	p11
Technical Check (Retest)	Other Changes	≤10m (95.0%)	✓ 2.02m	p11
Technical Check (Supplemental)	Routine (Technical)	≤10m (95.0%)	✓ 2.13m	p12
Technical Check (Supplemental)	gTLD Creation/Transfer	≤10m (95.0%)	✓ —	p12
Technical Check (Supplemental)	ccTLD Creation/Transfer	≤10m (95.0%)	✓ —	p12
Technical Check (Supplemental)	Other Changes	≤10m (95.0%)	✓ 1.83m	p13
Contact Confirmations				
Email Dispatch	Routine (Technical)	≤60s (95.0%)	✓ 11.741s	p13
Email Dispatch	Routine (Non-Technical)	≤60s (95.0%)	✓ 3.191s	p14
Email Dispatch	gTLD Creation/Transfer	≤60s (95.0%)	✓ —	p14
Email Dispatch	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p14
Email Dispatch	Other Changes	≤60s (95.0%)	✓ 1.680s	p14
Recognition of Confirmation	Routine (Technical)	≤60000ms (95.0%)	✓ 0.69ms	p15
Recognition of Confirmation	Routine (Non-Technical)	≤60000ms (95.0%)	✓ 0.79ms	p15
Recognition of Confirmation	gTLD Creation/Transfer	≤60000ms (95.0%)	✓ —	p15
Recognition of Confirmation	ccTLD Creation/Transfer	≤60000ms (95.0%)	✓ —	p16
Recognition of Confirmation	Other Changes	≤60000ms (95.0%)	✓ 0.99ms	p16
Staff Processing				
Validation and Reviews	Routine (Technical)	≤5d (90.0%)	✓ 0.81d	p17
Validation and Reviews	Routine (Non-Technical)	≤5d (90.0%)	✓ 0.26d	p17
Validation and Reviews	gTLD Creation/Transfer	≤10d (90.0%)	✓ —	p17
Validation and Reviews	ccTLD Creation/Transfer	N/A	—	p18
Validation and Reviews	Other Changes	N/A	0.58d	p18
Third Party Approval	ccTLD Creation/Transfer	N/A	—	p19
ccTLD Creation/Transfer				

Metric	Category	Expected	Actual	Detail
Submission Review	Staff Review	≤14d (100.0%)	✓ —	p20
Requester Clarification	Requester Clarification	N/A	—	p21
Report Preparation	Report Preparation	≤21d (100.0%)	✓ —	p22
Implementation				
Root Zone Publication	Routine (Technical)	≤72h (99.0%)	✓ 22.70h	p23
Root Zone Publication	gTLD Creation/Transfer	≤72h (99.0%)	✓ —	p23
Root Zone Publication	ccTLD Creation/Transfer	≤72h (99.0%)	✓ —	p23
Root Zone Publication	Other Changes	N/A	3.43h	p24
Notification of Completion	Routine (Technical)	≤60s (95.0%)	✓ 5.06s	p24
Notification of Completion	Routine (Non-Technical)	≤60s (95.0%)	✓ 4.27s	p25
Notification of Completion	gTLD Creation/Transfer	≤60s (95.0%)	✓ —	p25
Notification of Completion	ccTLD Creation/Transfer	≤60s (95.0%)	✓ —	p25
Notification of Completion	Other Changes	≤60s (95.0%)	✓ 6.77s	p25
System Availability				
IANA Website	IANA Site Availability	≥99%	✓ 100.00%	p26
Root Zone Management System	RZM Availability	≥99%	✓ 100.00%	p27
Directory Service	WHOIS Availability	≥99%	✓ 100.00%	p28
Root Zone Service Level Dashboard	Dashboard Availability	≥99%	✓ 100.00%	p29
Credential Recovery	Credential Recovery Response	≤60s (95.0%)	✓ 1.57s	p30
Credential Change	Credential Change	≤300s (95.0%)	✓ 1.130s	p31
Accuracy				
Root Zone File	Routine (Technical)	100%	✓ 100.00%	p32
Root Zone File	gTLD Creation/Transfer	100%	✓ 100.00%	p32
Root Zone File	ccTLD Creation/Transfer	100%	✓ 100.00%	p32
Root Zone File	Other Changes	100%	✓ 100.00%	p32
Root Zone Database	Routine (Technical)	100%	✓ 100.00%	p33
Root Zone Database	Routine (Non-Technical)	100%	✓ 100.00%	p33
Root Zone Database	gTLD Creation/Transfer	100%	✓ 100.00%	p33
Root Zone Database	ccTLD Creation/Transfer	100%	✓ 100.00%	p33
Root Zone Database	Other Changes	100%	✓ 100.00%	p34
Enquiry Processing				
Time to acknowledge	Manual Enquiries	≤60s (95.0%)	✓ 1.00s	p34
Time to initial response	Manual Enquiries	≤5d (90.0%)	✓ 1.38d	p35
Label Generation Rulesets				
Review Time	Review Time	≤5d (90.0%)	✓ 2.29d	p36
Implementation Time	Implementation Time	≤7d (90.0%)	✓ 5.95d	p37
Requester Clarification	Requester Clarification	N/A	0	p38
Time per Actor	IANA	N/A	12.76d	p39
Time per Actor	Requester	N/A	—	p39
Time per Actor	Authorizer	N/A	—	p39
Time per Actor	Regulatory	N/A	—	p39
Request Volumes	Request Volumes	N/A	30	p40

Percentage of SLA thresholds met of those defined

64 of 64 (100.0%)

Exceptions and Narrative for Reporting Period

There were no exceptions for the reporting period.

[illegible]

Routine (Non-Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Longest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Median Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
PStDev Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s

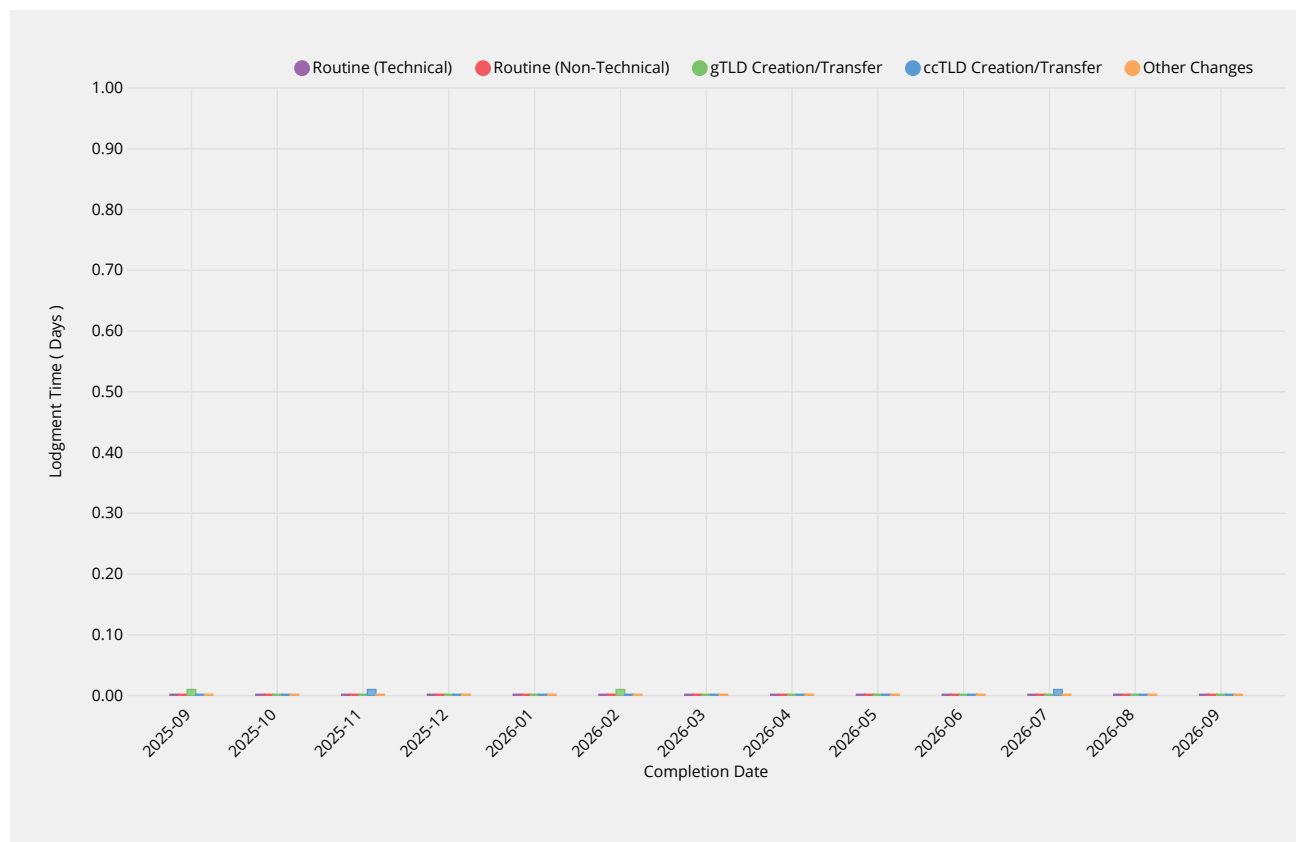
gTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Acceptance Time	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	1	4	1	0	1	3	4	2	3	0	2	0	0
Mean Time	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—
Shortest Time	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—
Longest Time	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—
Median Time	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—
PStDev Time	0.00s	0.00s	0.00s	—	0.00s	0.00s	0.00s	0.00s	0.00s	—	0.00s	—	—

ccTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Acceptance Time	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	0	0	1	0	0	0	0	0	0	1	1	0	0
Mean Time	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—
Shortest Time	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—
Longest Time	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—
Median Time	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—
PStDev Time	—	—	0.00s	—	—	—	—	—	—	0.00s	0.00s	—	—

Other Changes	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Acceptance Time	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acceptance Count	4	2	0	3	0	2	0	0	1	0	0	2	5
Mean Time	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s
Shortest Time	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s
Longest Time	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s
Median Time	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s
PStDev Time	0.00s	0.00s	—	0.00s	—	0.00s	—	—	0.00s	—	—	0.00s	0.00s

Manual Lodgment Time

Time for lodgment of change request into RZMS by ICANN staff on behalf of request sent by email.



Routine (Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Lodgment Time	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	0	3	0	1	0	0	0	0	0	0	0	0	0
Mean Time	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—
Shortest Time	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—
Longest Time	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—
Median Time	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—
PStDev Time	—	0.00d	—	0.00d	—	—	—	—	—	—	—	—	—

Routine (Non-Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Lodgment Time	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	7	2	2	2	0	3	0	0	0	0	0	0	0
Mean Time	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—
Shortest Time	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—
Longest Time	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—
Median Time	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—
PStDev Time	0.00d	0.00d	0.00d	0.00d	—	0.00d	—	—	—	—	—	—	—

[illegible]

gTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Lodgment Count	1	2	1	0	1	3	4	1	2	0	0	0	0
Mean Time	0.01d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—	—
Shortest Time	0.01d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—	—
Longest Time	0.01d	0.00d	0.00d	—	0.00d	0.01d	0.00d	0.00d	0.00d	—	—	—	—
Median Time	0.01d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—	—
PStDev Time	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.00d	0.00d	0.00d	—	—	—	—

ccTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Lodgment Time	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	0	0	1	0	0	0	0	0	0	1	1	0	0
Mean Time	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—	—
Shortest Time	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—	—
Longest Time	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—	—
Median Time	—	—	0.01d	—	—	—	—	—	—	0.00d	0.01d	—	—
PStDev Time	—	—	0.00d	—	—	—	—	—	—	0.00d	0.00d	—	—

Other Changes	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Lodgment Time	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—
Monthly Threshold	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d	3d
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Lodgment Count	0	1	0	0	0	2	0	0	0	0	0	0	0
Mean Time	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—
Shortest Time	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—
Longest Time	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—
Median Time	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—
PStDev Time	—	0.00d	—	—	—	0.00d	—	—	—	—	—	—	—

Technical Checks

Technical Check (First)

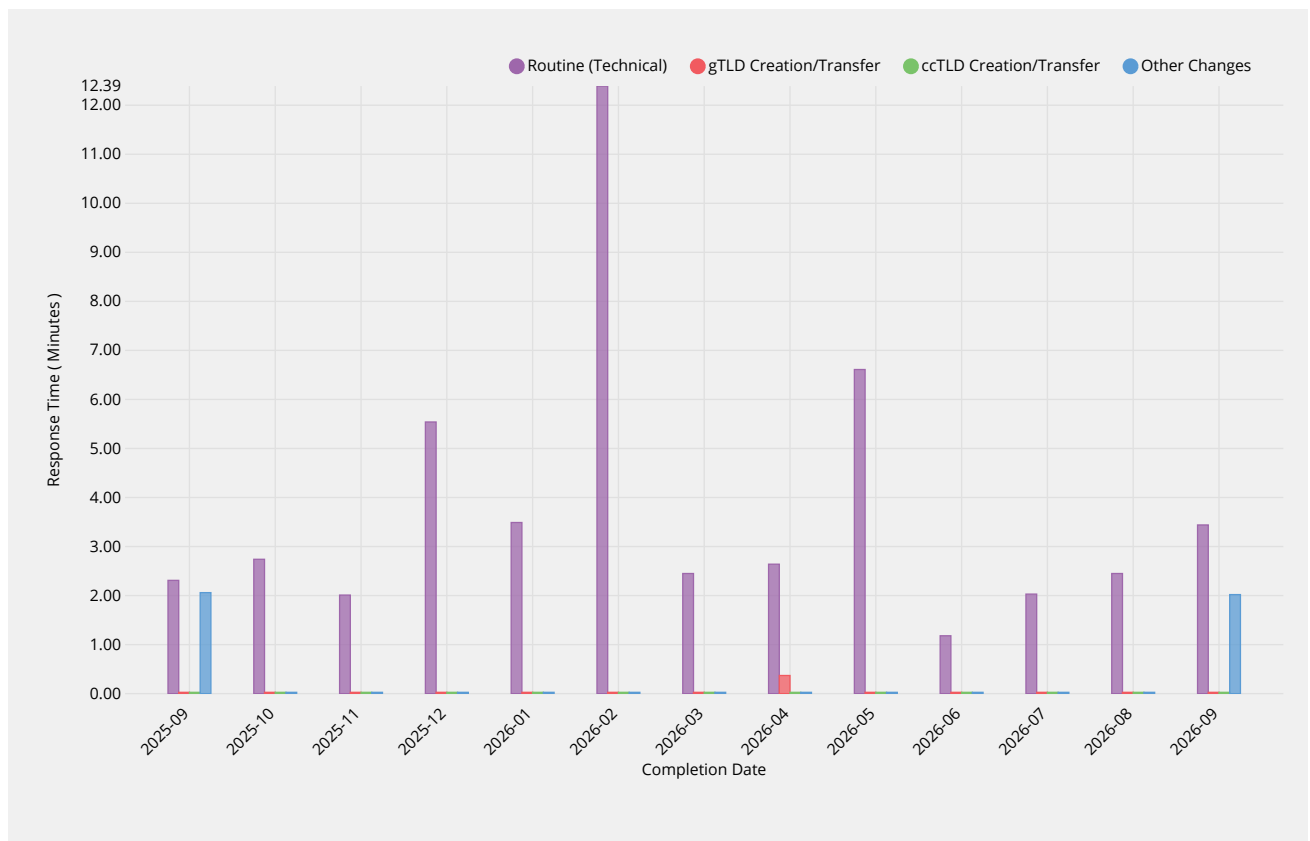
Time to return results for technical checks following submission of request via automated submission

ccTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Response Time	16.99m	—	—	2.38m	—	—	—	—	—	—	—	1.57m	15.72m
Monthly Threshold	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m	50m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
First Test Count	2	0	0	2	0	0	0	0	0	0	0	2	3
Mean Time	10.14m	—	—	2.09m	—	—	—	—	—	—	—	1.50m	7.44m
Shortest Time	2.54m	—	—	1.77m	—	—	—	—	—	—	—	1.41m	2.50m
Longest Time	17.75m	—	—	2.41m	—	—	—	—	—	—	—	1.58m	17.17m
Median Time	10.14m	—	—	2.09m	—	—	—	—	—	—	—	1.50m	2.66m
PStDev Time	7.61m	—	—	0.32m	—	—	—	—	—	—	—	0.08m	6.88m

Technical Check (Retest)

Time to return results for subsequent performance of technical checks during retesting due to earlier failed tests.



Routine (Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Response Time	2.31m	2.74m	2.01m	5.54m	3.49m	12.39m	2.45m	2.64m	6.61m	1.18m	2.03m	2.45m	3.44m
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	53	169	7	99	209	50	79	141	13	27	211	20	50
Mean Time	1.44m	1.97m	1.07m	2.00m	2.40m	3.48m	1.01m	2.29m	2.08m	0.85m	1.22m	1.95m	2.23m
Shortest Time	0.50m	0.24m	0.61m	0.29m	0.65m	0.47m	0.29m	0.37m	0.48m	0.54m	0.08m	0.78m	0.27m
Longest Time	2.63m	17.12m	2.20m	19.03m	18.23m	16.47m	3.84m	17.53m	12.42m	1.33m	16.82m	15.89m	16.15m

Routine (Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Median Time	1.44m	1.62m	0.79m	0.76m	2.76m	1.96m	0.60m	1.97m	0.87m	0.82m	1.19m	1.20m	1.73m
PStDev Time	0.55m	3.07m	0.55m	3.04m	1.84m	3.52m	0.77m	2.59m	3.08m	0.18m	1.88m	3.21m	2.88m

gTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Response Time	—	—	—	—	—	—	—	0.37m	—	—	—	—	—
Monthly Threshold	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m	10m
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Retest Count	0	0	0	0	0	0	0	1	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	0.37m	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	0.37m	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	0.37m	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	0.37m	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	0.00m	—	—	—	—	—

[illegible][illegible]

Time to return results for performance of technical checks during Supplemental Technical Check phase.

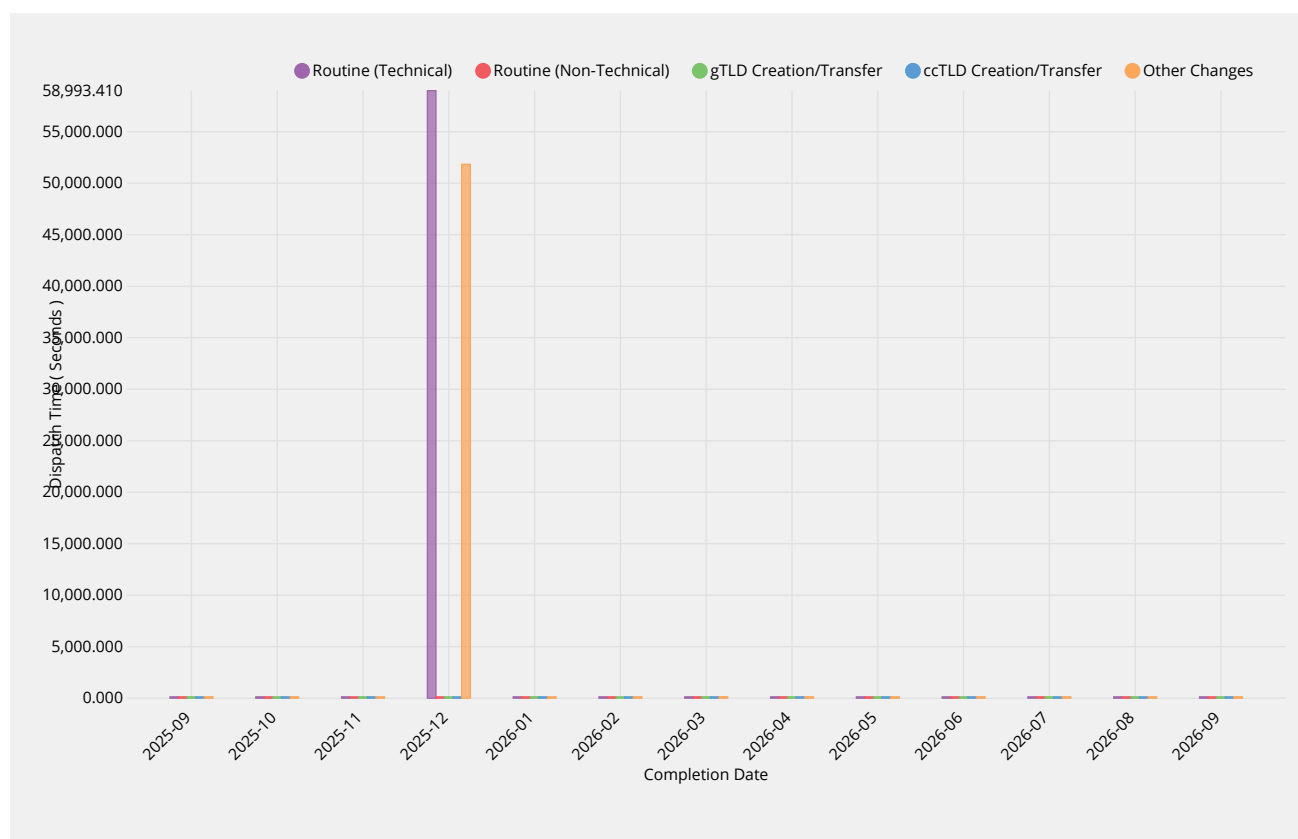
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Contact Confirmations

Email Dispatch

Time for authorization contacts to be asked to approve change request after completing previous process phase.

[illegible]

Routine (Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	20	18	20	91	31	62	34	49	20	36	44	44	77
Mean Time	1.349s	1.368s	1.553s	19348.939s	5355.488s	2.023s	2.058s	1.983s	2.567s	2.218s	2.346s	2.011s	4.322s
Shortest Time	0.255s	0.117s	0.347s	0.230s	0.562s	0.351s	0.620s	0.645s	0.371s	0.459s	0.373s	0.670s	0.377s
Longest Time	2.649s	2.747s	3.384s	65443.195s	165959.362s	5.070s	4.256s	6.001s	4.758s	4.963s	5.491s	4.673s	17.785s
Median Time	1.201s	1.365s	1.434s	2.246s	1.606s	1.551s	1.685s	1.633s	2.582s	1.988s	2.173s	1.908s	2.761s
PStDev Time	0.631s	0.749s	0.873s	27628.464s	29322.122s	1.142s	0.907s	0.963s	1.272s	1.079s	1.154s	0.790s	3.659s

Routine (Non-Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Dispatch Time	2.299s	2.155s	2.160s	3.796s	3.281s	3.599s	2.328s	3.040s	2.584s	3.279s	2.896s	2.347s	3.191s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	67	268	48	45	22	10	86	59	16	31	30	27	37
Mean Time	0.494s	0.654s	0.769s	2467.164s	4606.575s	1.257s	0.901s	1.254s	1.517s	1.054s	1.218s	1.078s	1.617s
Shortest Time	0.047s	0.061s	0.215s	0.312s	0.228s	0.557s	0.126s	0.136s	0.664s	0.212s	0.146s	0.229s	0.413s
Longest Time	4.338s	3.941s	5.641s	65499.404s	101319.994s	5.344s	4.283s	6.638s	2.875s	3.958s	3.027s	2.465s	4.704s
Median Time	0.188s	0.289s	0.462s	0.729s	0.961s	0.798s	0.558s	1.020s	1.388s	0.702s	1.056s	1.064s	1.488s
PStDev Time	0.814s	0.746s	0.896s	11627.423s	21104.598s	1.388s	0.789s	1.191s	0.630s	1.029s	0.803s	0.638s	0.962s

gTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Dispatch Time	0.456s	0.358s	1.193s	—	2.105s	0.749s	0.786s	1.701s	0.596s	—	3.982s	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	1	4	1	0	1	3	4	2	3	0	2	0	0
Mean Time	0.456s	0.232s	1.193s	—	2.105s	0.641s	0.523s	1.191s	0.555s	—	3.912s	—	—
Shortest Time	0.456s	0.132s	1.193s	—	2.105s	0.490s	0.291s	0.624s	0.473s	—	3.835s	—	—
Longest Time	0.456s	0.369s	1.193s	—	2.105s	0.757s	0.806s	1.758s	0.596s	—	3.990s	—	—
Median Time	0.456s	0.213s	1.193s	—	2.105s	0.675s	0.497s	1.191s	0.595s	—	3.912s	—	—
PStDev Time	0.000s	0.103s	0.000s	—	0.000s	0.112s	0.224s	0.567s	0.058s	—	0.077s	—	—

ccTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Dispatch Time	—	—	2.178s	—	—	—	—	—	—	—	1.102s	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	0	0	1	0	0	0	0	0	0	0	1	0	0
Mean Time	—	—	2.178s	—	—	—	—	—	—	—	1.102s	—	—
Shortest Time	—	—	2.178s	—	—	—	—	—	—	—	1.102s	—	—
Longest Time	—	—	2.178s	—	—	—	—	—	—	—	1.102s	—	—
Median Time	—	—	2.178s	—	—	—	—	—	—	—	1.102s	—	—
PStDev Time	—	—	0.000s	—	—	—	—	—	—	—	0.000s	—	—

Other Changes	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Dispatch Time	0.476s	0.247s	—	51843.820s	—	0.469s	—	—	0.545s	—	—	2.907s	1.680s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Email Count	4	2	0	3	0	2	0	0	1	0	0	2	5
Mean Time	0.314s	0.185s	—	19202.124s	—	0.457s	—	—	0.545s	—	—	2.109s	1.128s
Shortest Time	0.128s	0.117s	—	0.677s	—	0.444s	—	—	0.545s	—	—	1.222s	0.325s
Longest Time	0.488s	0.254s	—	57604.063s	—	0.470s	—	—	0.545s	—	—	2.996s	1.685s
Median Time	0.320s	0.185s	—	1.631s	—	0.457s	—	—	0.545s	—	—	2.109s	1.065s
PStDev Time	0.142s	0.068s	—	27154.272s	—	0.013s	—	—	0.000s	—	—	0.887s	0.508s

gTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	1	4	1	0	1	1	4	2	3	0	2	0	0
Mean Time	0.13ms	0.29ms	0.60ms	—	1.22ms	0.76ms	1.58ms	1.09ms	0.76ms	—	0.37ms	—	—
Shortest Time	0.13ms	0.17ms	0.60ms	—	1.22ms	0.76ms	0.98ms	0.40ms	0.32ms	—	0.31ms	—	—
Longest Time	0.13ms	0.53ms	0.60ms	—	1.22ms	0.76ms	2.97ms	1.78ms	1.24ms	—	0.43ms	—	—
Median Time	0.13ms	0.22ms	0.60ms	—	1.22ms	0.76ms	1.18ms	1.09ms	0.71ms	—	0.37ms	—	—
PStDev Time	0.00ms	0.15ms	0.00ms	—	0.00ms	0.00ms	0.81ms	0.69ms	0.38ms	—	0.06ms	—	—

ccTLD Creation/ Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Affirmation Time	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—	—
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	0	0	1	0	0	0	0	0	0	0	1	0	0
Mean Time	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—	—
Shortest Time	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—	—
Longest Time	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—	—
Median Time	—	—	0.14ms	—	—	—	—	—	—	—	0.79ms	—	—
PStDev Time	—	—	0.00ms	—	—	—	—	—	—	—	0.00ms	—	—

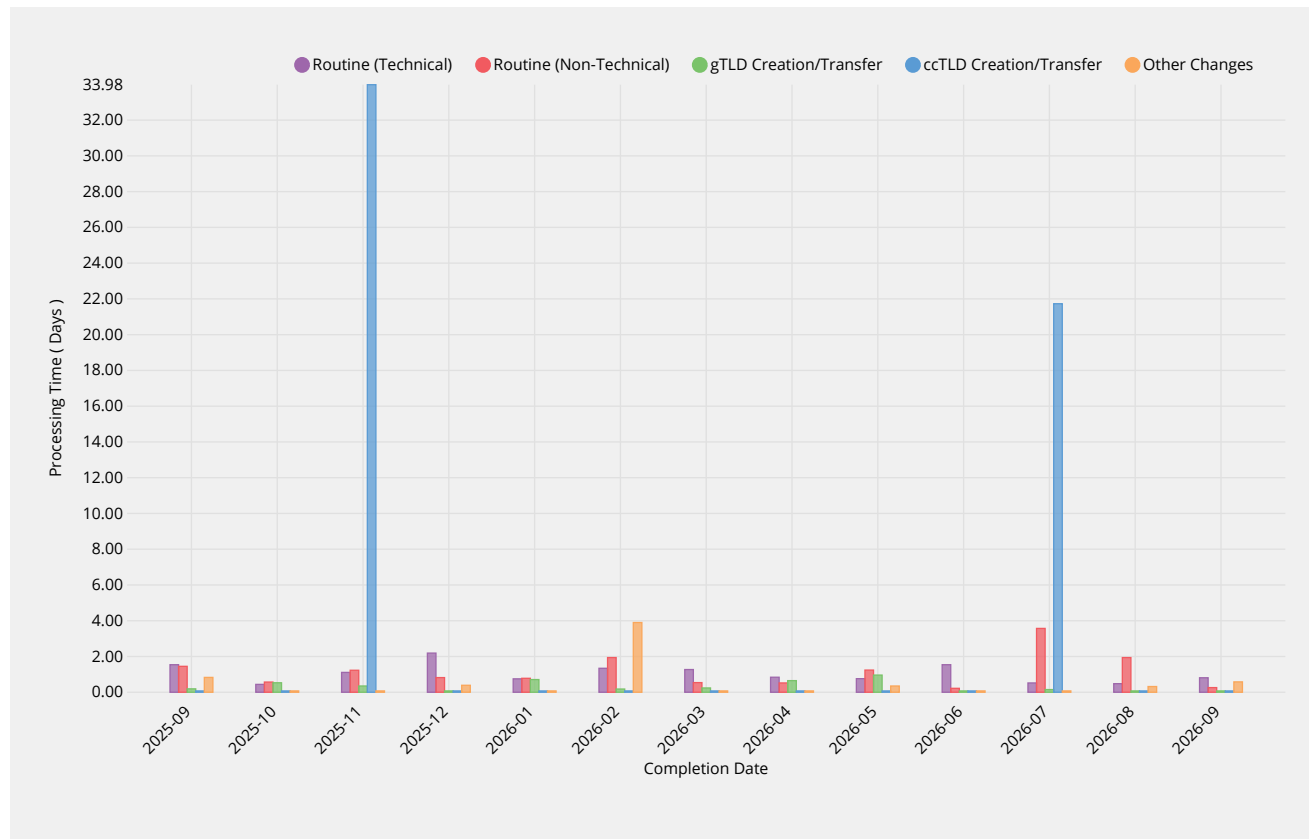
Other Changes	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Affirmation Time	0.91ms	2.19ms	—	11.81ms	—	1.04ms	—	—	0.40ms	—	—	0.94ms	0.99ms
Monthly Threshold	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms	60000ms
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Affirmation Count	4	2	0	3	0	2	0	0	1	0	0	2	5
Mean Time	0.53ms	1.18ms	—	4.70ms	—	0.83ms	—	—	0.40ms	—	—	0.59ms	0.50ms
Shortest Time	0.06ms	0.06ms	—	0.48ms	—	0.60ms	—	—	0.40ms	—	—	0.20ms	0.26ms
Longest Time	0.95ms	2.30ms	—	13.06ms	—	1.06ms	—	—	0.40ms	—	—	0.98ms	1.14ms
Median Time	0.56ms	1.18ms	—	0.57ms	—	0.83ms	—	—	0.40ms	—	—	0.59ms	0.37ms
PStDev Time	0.33ms	1.12ms	—	5.91ms	—	0.23ms	—	—	0.00ms	—	—	0.39ms	0.32ms

Staff Processing

Validation and Reviews

Time to complete all other validations and reviews by IANA Functions Operator and release request for

implementation.



Routine (Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Processing Time	1.54d	0.44d	1.11d	2.19d	0.75d	1.34d	1.27d	0.84d	0.76d	1.54d	0.52d	0.48d	0.81d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	20	16	19	103	30	62	34	48	20	36	43	43	77
Mean Time	0.57d	0.30d	0.48d	0.57d	0.43d	0.62d	0.43d	0.49d	0.44d	0.58d	0.27d	0.34d	0.56d
Shortest Time	0.04d	0.09d	0.02d	0.01d	0.04d	0.03d	0.07d	0.01d	0.05d	0.03d	0.01d	0.04d	0.05d
Longest Time	2.59d	0.52d	1.11d	2.19d	0.90d	2.42d	2.18d	1.82d	2.00d	2.61d	0.73d	2.74d	2.48d
Median Time	0.31d	0.27d	0.47d	0.21d	0.50d	0.37d	0.14d	0.43d	0.27d	0.37d	0.31d	0.26d	0.57d
PStDev Time	0.67d	0.13d	0.37d	0.69d	0.24d	0.59d	0.57d	0.37d	0.44d	0.69d	0.20d	0.44d	0.53d

Routine (Non-Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Processing Time	1.45d	0.57d	1.23d	0.82d	0.78d	1.94d	0.54d	0.52d	1.24d	0.22d	3.57d	1.94d	0.26d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	62	262	41	62	19	9	84	53	17	30	26	23	35
Mean Time	0.39d	0.38d	0.71d	0.48d	0.45d	0.85d	0.38d	0.35d	1.02d	0.12d	1.30d	0.85d	0.18d
Shortest Time	0.01d	0.02d	0.00d	0.00d	0.01d	0.02d	0.00d	0.00d	0.05d	0.02d	0.00d	0.03d	0.00d
Longest Time	2.59d	12.30d	1.30d	2.26d	0.78d	1.94d	14.09d	1.90d	6.87d	0.60d	3.70d	7.04d	2.48d
Median Time	0.06d	0.25d	0.66d	0.46d	0.43d	0.76d	0.09d	0.41d	0.65d	0.07d	0.56d	0.48d	0.04d
PStDev Time	0.64d	0.81d	0.47d	0.57d	0.29d	0.74d	1.55d	0.39d	1.49d	0.14d	1.51d	1.46d	0.46d

gTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Processing Time	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.24d	0.65d	0.96d	—	0.15d	—	—
Monthly Threshold	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d	10d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	1	4	1	0	1	1	4	2	3	0	2	0	0
Mean Time	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.17d	0.43d	0.47d	—	0.09d	—	—

gTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Shortest Time	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.05d	0.16d	0.12d	—	0.03d	—	—
Longest Time	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.24d	0.71d	1.17d	—	0.16d	—	—
Median Time	0.19d	0.53d	0.35d	—	0.71d	0.18d	0.19d	0.43d	0.12d	—	0.09d	—	—
PStDev Time	0.00d	0.00d	0.00d	—	0.00d	0.00d	0.07d	0.27d	0.49d	—	0.07d	—	—

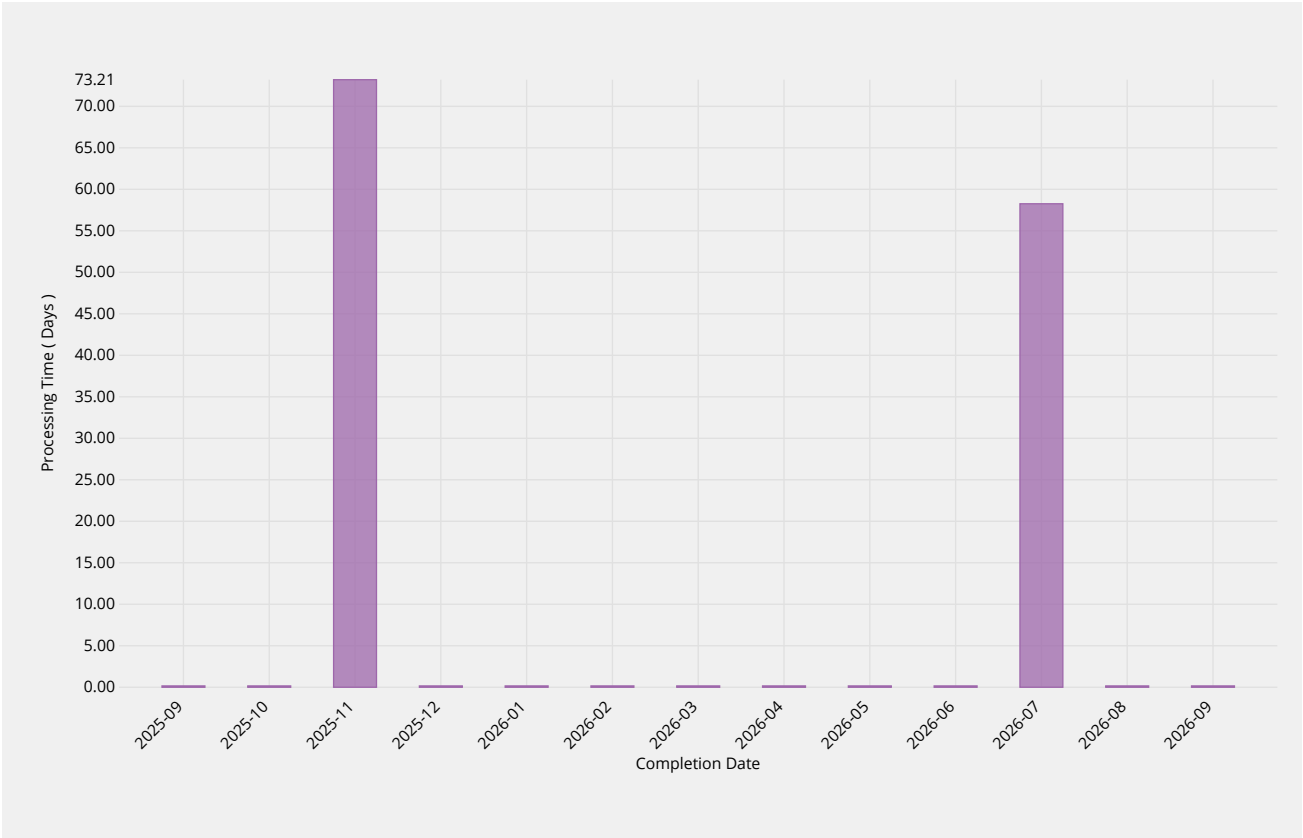
ccTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Processing Time	—	—	33.98d	—	—	—	—	—	—	—	21.73d	—	—
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Request Count	0	0	1	0	0	0	0	0	0	0	1	0	0
Mean Time	—	—	33.98d	—	—	—	—	—	—	—	21.73d	—	—
Shortest Time	—	—	33.98d	—	—	—	—	—	—	—	21.73d	—	—
Longest Time	—	—	33.98d	—	—	—	—	—	—	—	21.73d	—	—
Median Time	—	—	33.98d	—	—	—	—	—	—	—	21.73d	—	—
PStDev Time	—	—	0.00d	—	—	—	—	—	—	—	0.00d	—	—

Other Changes	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Processing Time	0.83d	0.07d	—	0.39d	—	3.90d	—	—	0.35d	—	—	0.32d	0.58d
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Request Count	4	2	0	3	0	2	0	0	1	0	0	2	5
Mean Time	0.60d	0.06d	—	0.22d	—	2.12d	—	—	0.35d	—	—	0.31d	0.16d
Shortest Time	0.22d	0.05d	—	0.06d	—	0.33d	—	—	0.35d	—	—	0.29d	0.01d
Longest Time	0.83d	0.07d	—	0.39d	—	3.90d	—	—	0.35d	—	—	0.32d	0.58d
Median Time	0.67d	0.06d	—	0.21d	—	2.12d	—	—	0.35d	—	—	0.31d	0.04d
PStDev Time	0.24d	0.01d	—	0.14d	—	1.78d	—	—	0.00d	—	—	0.01d	0.22d

Third Party Approval

Time for third party review of request (e.g. by ICANN Board of Directors, PTI Board or other relevant

verification parties).



ccTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Processing Time	—	—	73.21d	—	—	—	—	—	—	—	58.26d	—	—
Request Count	0	0	1	0	0	0	0	0	0	0	1	0	0
Mean Time	—	—	73.21d	—	—	—	—	—	—	—	58.26d	—	—
Shortest Time	—	—	73.21d	—	—	—	—	—	—	—	58.26d	—	—
Longest Time	—	—	73.21d	—	—	—	—	—	—	—	58.26d	—	—
Median Time	—	—	73.21d	—	—	—	—	—	—	—	58.26d	—	—
PStDev Time	—	—	0.00d	—	—	—	—	—	—	—	0.00d	—	—

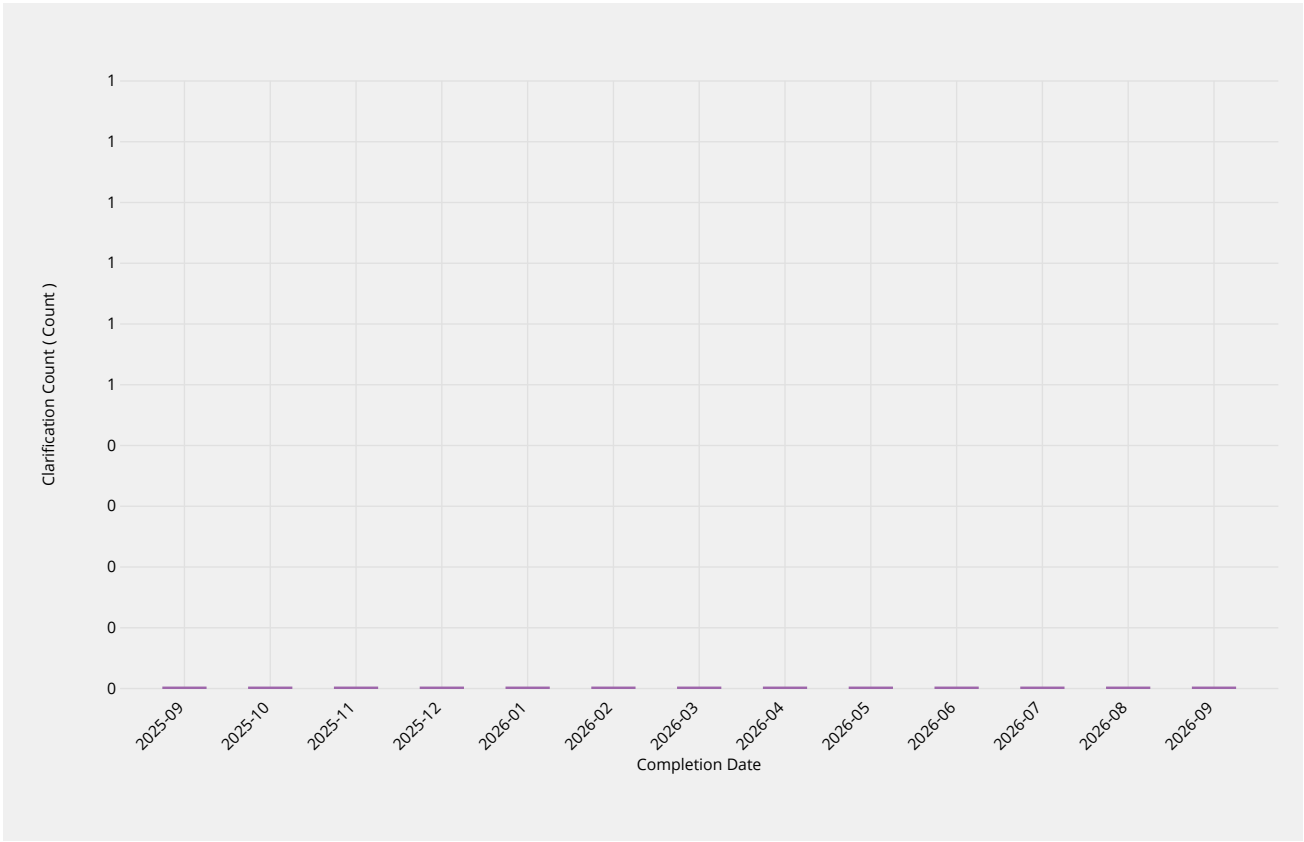
ccTLD Creation/Transfer

Submission Review

Time it takes staff to process the information included in each documentation submission, and respond

Requester Clarification

The number of times a clarification or remediation was required from the requester.

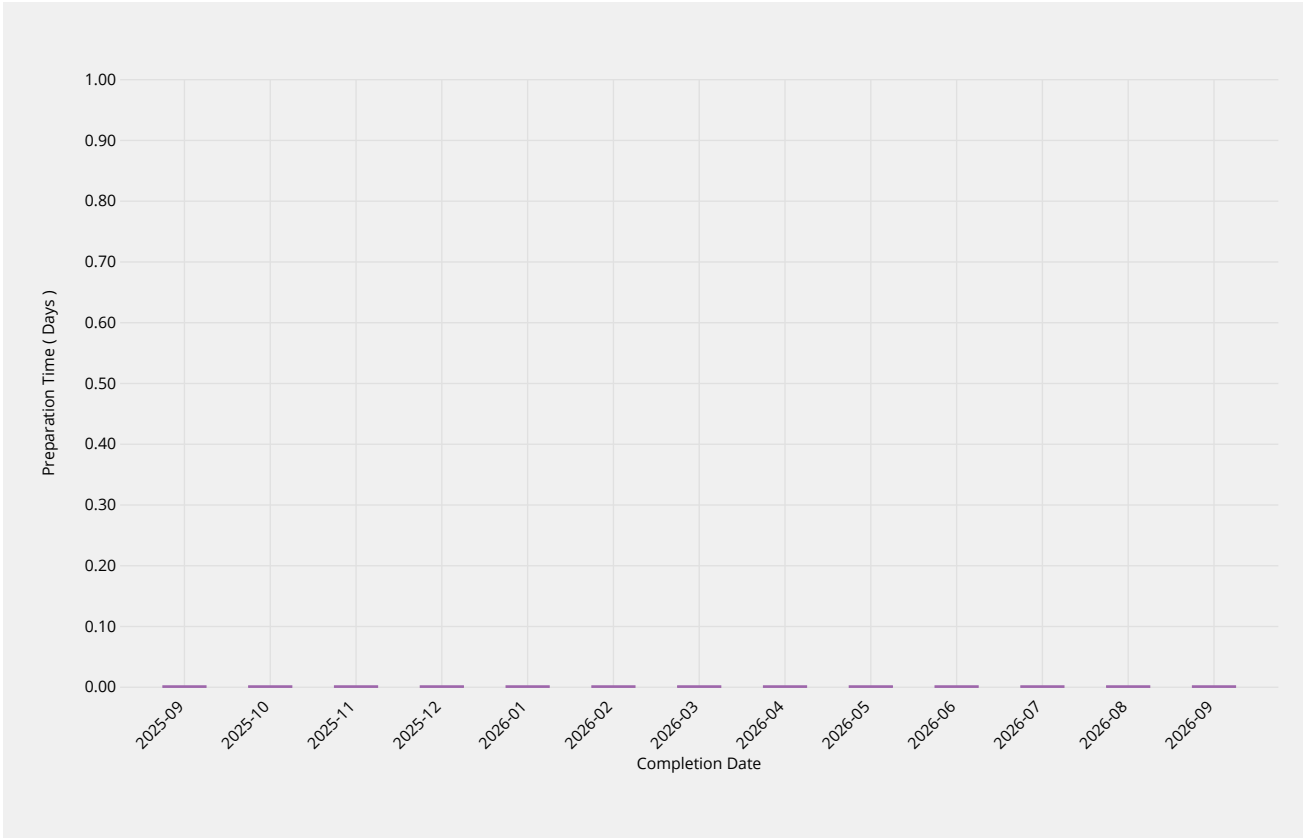


Requester Clarification	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Clarification Count	—	—	0	—	—	—	—	—	—	0	0	—	—
Request Count	0	0	1	0	0	0	0	0	0	1	1	0	0
Lowest Count	—	—	0	—	—	—	—	—	—	0	0	—	—
Highest Count	—	—	0	—	—	—	—	—	—	0	0	—	—

Report Preparation

Time it takes for staff to prepare a delegation or transfer report to be submitted for review and

publication.



Report Preparation	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Preparation Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Monthly Threshold	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d	21d
Threshold Percentile	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Report Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Mean Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Implementation

Root Zone Publication

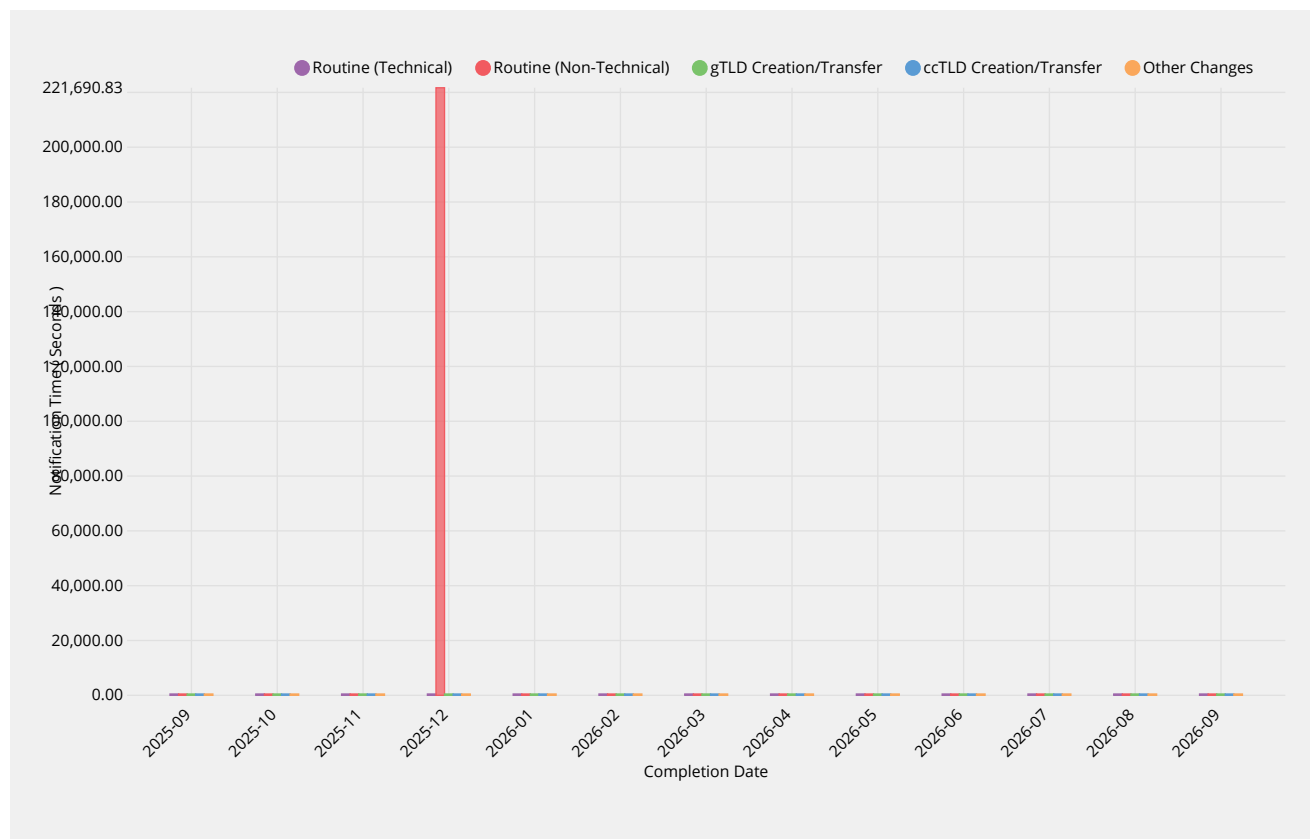
Time for root zone changes to be published following completion of validations and reviews by IANA

ccTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Shortest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Longest Time	—	—	—	—	—	—	—	—	—	—	—	—	—
Median Time	—	—	—	—	—	—	—	—	—	—	—	—	—
PStDev Time	—	—	—	—	—	—	—	—	—	—	—	—	—

Other Changes	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Publication Time	4.51h	4.72h	—	4.33h	—	4.41h	—	—	—	—	—	4.03h	3.43h
Monthly Threshold	—	—	—	—	—	—	—	—	—	—	—	—	—
Threshold Percentile	—	—	—	—	—	—	—	—	—	—	—	—	—
Publication Count	2	1	0	2	0	2	0	0	0	0	0	2	4
Mean Time	4.36h	4.72h	—	3.75h	—	4.31h	—	—	—	—	—	3.72h	2.25h
Shortest Time	4.21h	4.72h	—	3.16h	—	4.21h	—	—	—	—	—	3.42h	0.81h
Longest Time	4.51h	4.72h	—	4.33h	—	4.41h	—	—	—	—	—	4.03h	3.43h
Median Time	4.36h	4.72h	—	3.75h	—	4.31h	—	—	—	—	—	3.72h	2.39h
PStDev Time	0.15h	0.00h	—	0.59h	—	0.10h	—	—	—	—	—	0.30h	1.07h

Notification of Completion

Time to notify requester of change completion following publication of requested changes.



Routine (Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Notification Time	2.21s	1.62s	4.00s	7.26s	3.25s	3.74s	3.40s	2.07s	3.66s	9.68s	4.93s	3.14s	5.06s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	20	14	19	103	30	62	34	48	20	35	42	43	76
Mean Time	1.13s	1.12s	1.98s	6147.26s	1.76s	1.77s	1.80s	1.57s	2.37s	3.14s	2.03s	1.96s	2.40s
Shortest Time	0.11s	0.36s	0.42s	0.37s	0.24s	0.40s	0.28s	0.60s	1.20s	0.36s	0.32s	0.22s	0.29s
Longest Time	2.97s	1.83s	4.17s	240336.59s	3.66s	5.44s	5.64s	5.17s	6.06s	12.34s	6.29s	4.61s	6.56s
Median Time	1.12s	1.28s	1.84s	1.98s	1.67s	1.51s	1.67s	1.47s	2.09s	1.90s	1.45s	2.01s	1.99s

Routine (Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
PStDev Time	0.65s	0.43s	0.87s	36176.67s	0.82s	0.85s	0.93s	0.62s	1.09s	3.06s	1.45s	0.97s	1.39s

Routine (Non-Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Notification Time	0.94s	1.63s	4.90s	221690.83s	0.94s	1.05s	2.78s	3.24s	3.36s	1.42s	2.01s	2.91s	4.27s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	62	260	41	62	19	9	83	50	16	30	26	22	35
Mean Time	0.28s	0.38s	0.99s	40291.66s	0.47s	0.61s	0.73s	1.04s	1.47s	0.58s	0.82s	1.39s	1.68s
Shortest Time	0.04s	0.12s	0.22s	0.23s	0.17s	0.14s	0.13s	0.23s	0.23s	0.21s	0.13s	0.29s	0.23s
Longest Time	2.19s	4.13s	5.94s	423251.22s	1.16s	1.23s	4.46s	5.66s	3.49s	1.71s	3.45s	3.94s	6.33s
Median Time	0.09s	0.13s	0.46s	0.80s	0.40s	0.58s	0.37s	0.52s	1.16s	0.41s	0.62s	1.05s	1.36s
PStDev Time	0.42s	0.58s	1.34s	92646.35s	0.27s	0.28s	0.87s	1.12s	1.04s	0.41s	0.70s	0.95s	1.36s

gTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Notification Time	0.18s	0.28s	1.34s	—	2.01s	0.67s	0.58s	1.98s	3.20s	—	1.32s	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	1	4	1	0	1	1	4	2	3	0	2	0	0
Mean Time	0.18s	0.18s	1.34s	—	2.01s	0.67s	0.35s	1.73s	2.93s	—	1.04s	—	—
Shortest Time	0.18s	0.14s	1.34s	—	2.01s	0.67s	0.23s	1.45s	2.57s	—	0.73s	—	—
Longest Time	0.18s	0.31s	1.34s	—	2.01s	0.67s	0.63s	2.01s	3.22s	—	1.35s	—	—
Median Time	0.18s	0.14s	1.34s	—	2.01s	0.67s	0.28s	1.73s	3.01s	—	1.04s	—	—
PStDev Time	0.00s	0.07s	0.00s	—	0.00s	0.00s	0.16s	0.28s	0.27s	—	0.31s	—	—

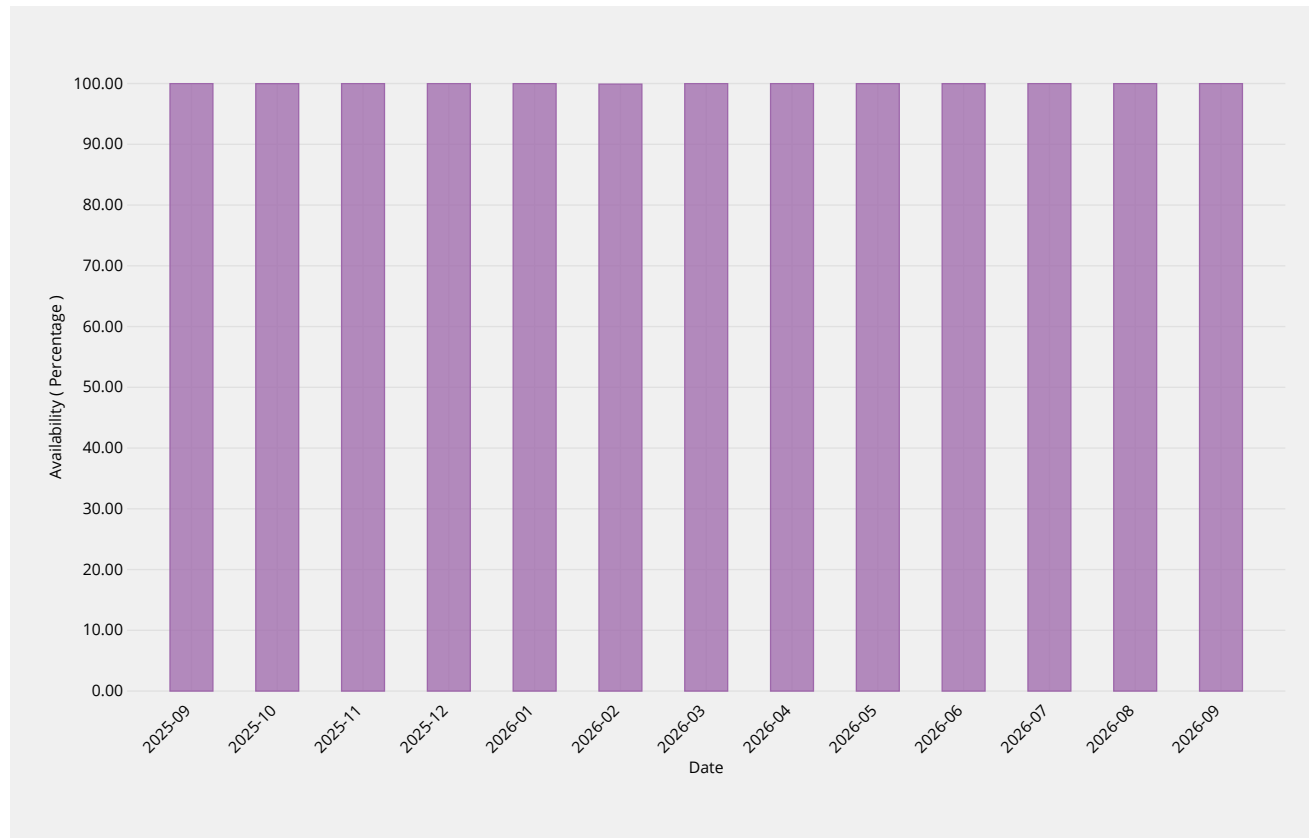
ccTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Notification Time	—	—	0.70s	—	—	—	—	—	—	—	0.51s	—	—
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	0	0	1	0	0	0	0	0	0	0	1	0	0
Mean Time	—	—	0.70s	—	—	—	—	—	—	—	0.51s	—	—
Shortest Time	—	—	0.70s	—	—	—	—	—	—	—	0.51s	—	—
Longest Time	—	—	0.70s	—	—	—	—	—	—	—	0.51s	—	—
Median Time	—	—	0.70s	—	—	—	—	—	—	—	0.51s	—	—
PStDev Time	—	—	0.00s	—	—	—	—	—	—	—	0.00s	—	—

Other Changes	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Notification Time	2.23s	1.24s	—	1.75s	—	2.02s	—	—	0.38s	—	—	3.02s	6.77s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Notification Count	4	2	0	3	0	2	0	0	1	0	0	2	5
Mean Time	1.00s	0.90s	—	1.24s	—	1.39s	—	—	0.38s	—	—	2.49s	3.31s
Shortest Time	0.18s	0.53s	—	0.58s	—	0.68s	—	—	0.38s	—	—	1.90s	1.46s
Longest Time	2.42s	1.27s	—	1.79s	—	2.09s	—	—	0.38s	—	—	3.08s	7.71s
Median Time	0.70s	0.90s	—	1.36s	—	1.39s	—	—	0.38s	—	—	2.49s	2.45s
PStDev Time	0.90s	0.37s	—	0.50s	—	0.71s	—	—	0.00s	—	—	0.59s	2.26s

System Availability

IANA Website

Percentage availability of IANA website for consulting documentations and other posted materials.



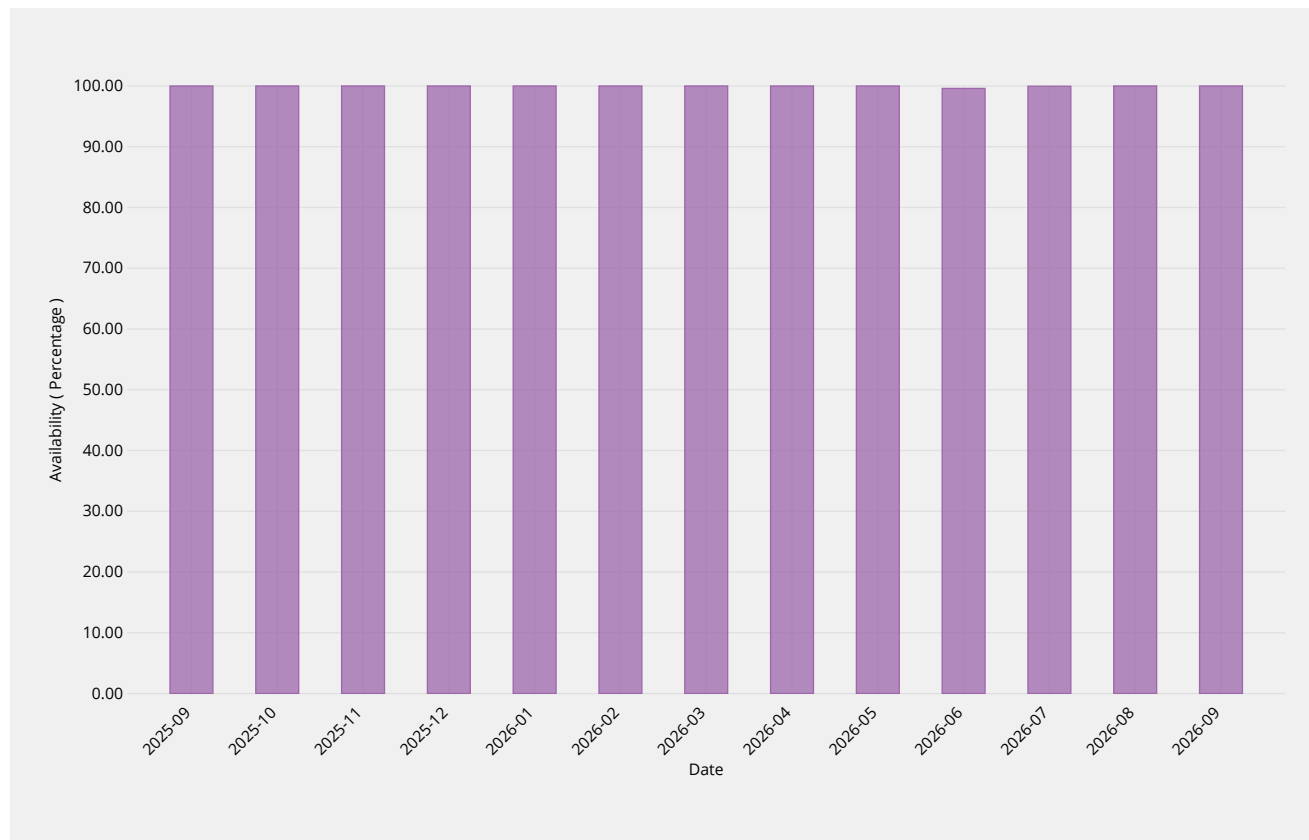
IANA Site Availability	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Availability	100.00%	99.98%	100.00%	100.00%	100.00%	99.90%	100.00%	100.00%	99.99%	99.98%	100.00%	100.00%	100.00%
Monthly Threshold	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%	99%

Root Zone Management System

Percentage availability of the RZMS to allow customers to perform self-service operations via the web

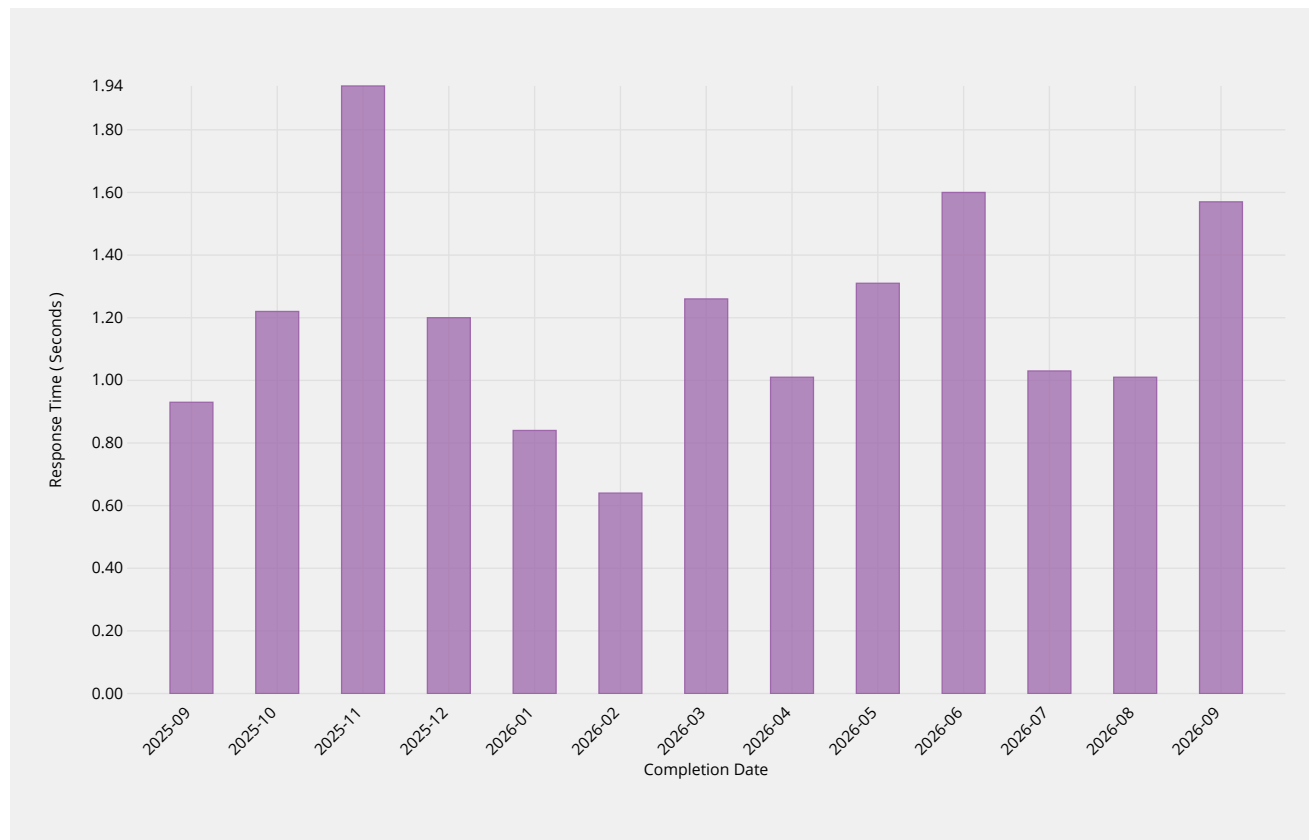
Root Zone Service Level Dashboard

Availability of accurate, timely reporting to these standards via dashboard and other mechanisms.

[illegible]

Credential Recovery

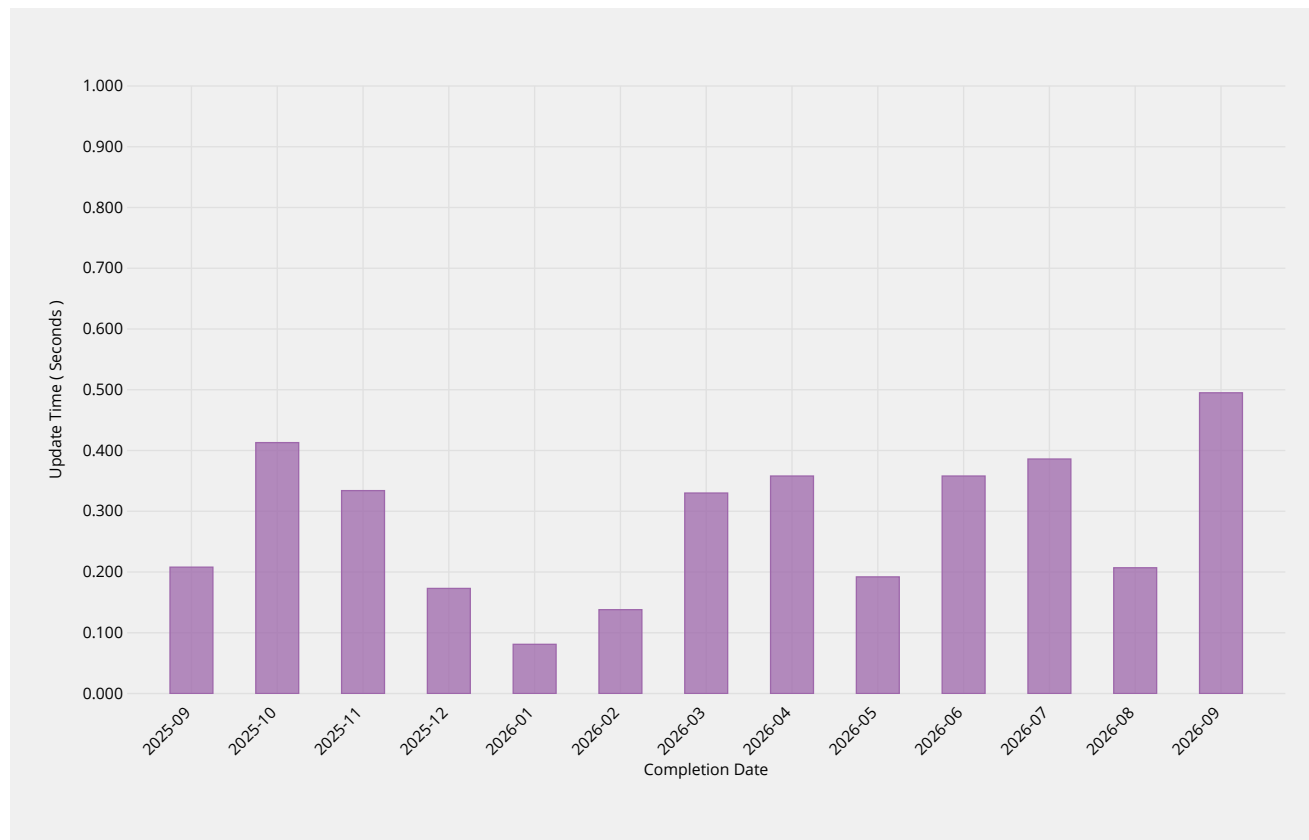
Time to dispatch confirmation email of forgotten password.



Credential Recovery Response	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Response Time	0.93s	1.22s	1.94s	1.20s	0.84s	0.64s	1.26s	1.01s	1.31s	1.60s	1.03s	1.01s	1.57s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Response Count	11	4	10	18	4	36	397	32	30	48	33	48	39
Mean Time	0.31s	0.53s	0.76s	0.53s	0.54s	0.31s	0.52s	0.45s	0.70s	0.65s	0.47s	0.47s	0.70s
Shortest Time	0.03s	0.13s	0.10s	0.10s	0.24s	0.10s	0.09s	0.10s	0.16s	0.10s	0.10s	0.10s	0.10s
Longest Time	1.25s	1.35s	2.11s	1.86s	0.87s	1.34s	4.49s	1.22s	2.22s	2.10s	1.69s	1.50s	1.65s
Median Time	0.24s	0.33s	0.59s	0.40s	0.52s	0.23s	0.38s	0.38s	0.67s	0.49s	0.37s	0.30s	0.75s
PStDev Time	0.34s	0.50s	0.70s	0.42s	0.24s	0.25s	0.44s	0.27s	0.44s	0.47s	0.34s	0.35s	0.47s

Credential Change

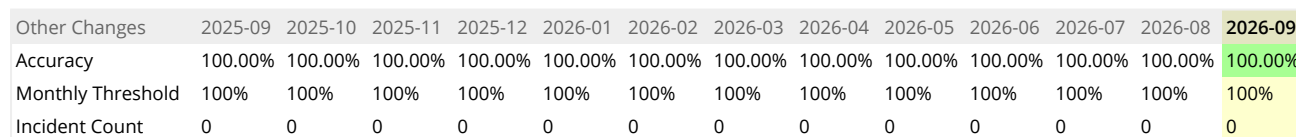
Time to implement new password within the system.



Credential Change	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Update Time	0.584s	1.175s	0.605s	0.595s	0.088s	0.514s	1.234s	1.279s	0.772s	1.203s	1.032s	0.808s	1.130s
Monthly Threshold	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s	300s
Threshold Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Update Count	11	4	8	10	3	26	307	27	21	36	20	38	23
Mean Time	0.208s	0.413s	0.334s	0.173s	0.081s	0.138s	0.330s	0.358s	0.192s	0.358s	0.386s	0.207s	0.495s
Shortest Time	0.068s	0.079s	0.071s	0.072s	0.075s	0.068s	0.068s	0.077s	0.068s	0.069s	0.068s	0.068s	0.070s
Longest Time	0.681s	1.360s	0.657s	0.998s	0.089s	0.526s	2.068s	1.581s	0.842s	1.971s	1.570s	0.966s	1.523s
Median Time	0.080s	0.106s	0.393s	0.079s	0.078s	0.073s	0.073s	0.098s	0.081s	0.073s	0.204s	0.073s	0.324s
PStDev Time	0.208s	0.548s	0.216s	0.275s	0.006s	0.144s	0.419s	0.414s	0.228s	0.490s	0.423s	0.244s	0.458s

Root Zone File

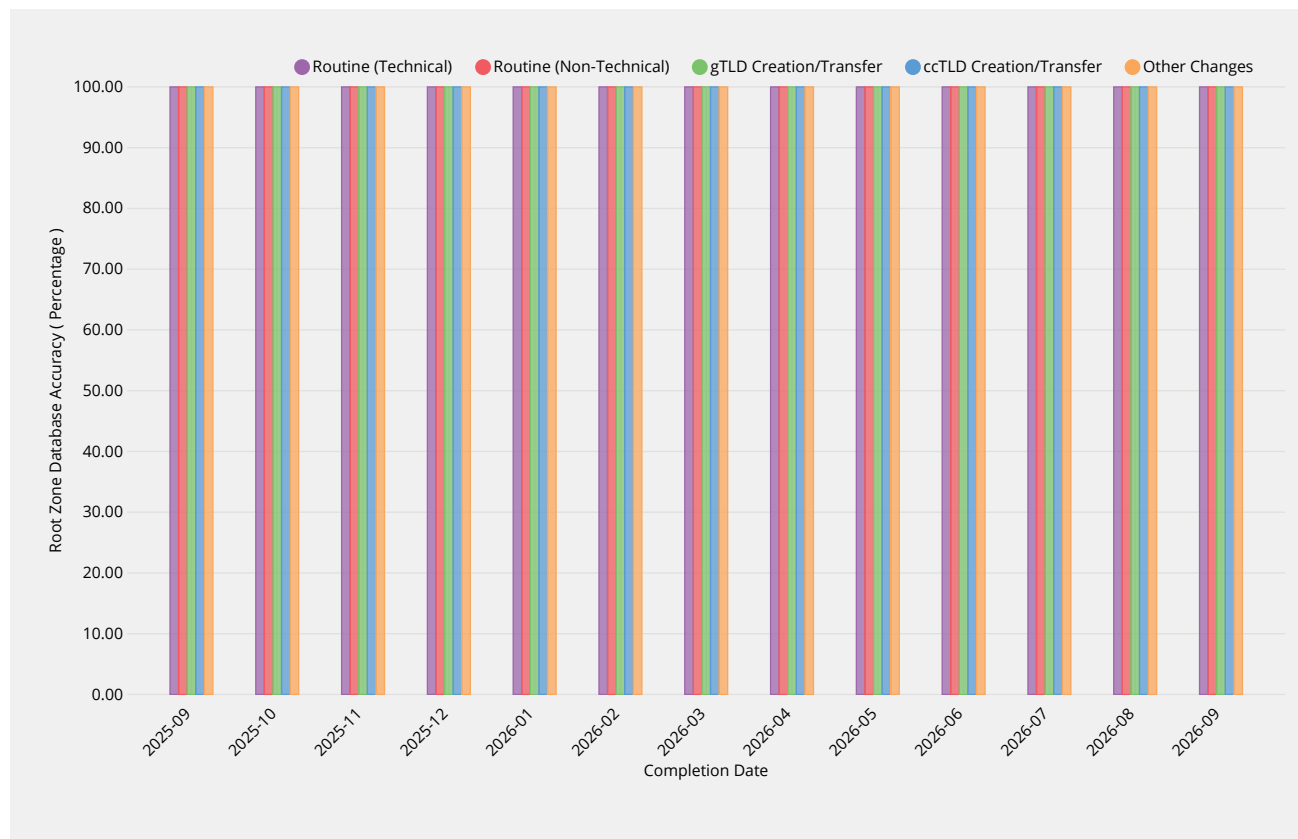
Root zone file data published in the root zone matches that provided in the change request.



Other Changes	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Request Count	4	2	0	3	0	2	0	0	1	0	0	2	5

Root Zone Database

Root Zone Database is correctly updated in accordance with change request.



Routine (Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	20	14	19	103	30	62	34	48	20	35	42	43	76

Routine (Non-Technical)	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	62	260	41	62	19	9	83	50	16	30	26	22	35

gTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	1	4	1	0	1	1	4	2	3	0	2	0	0

[illegible]

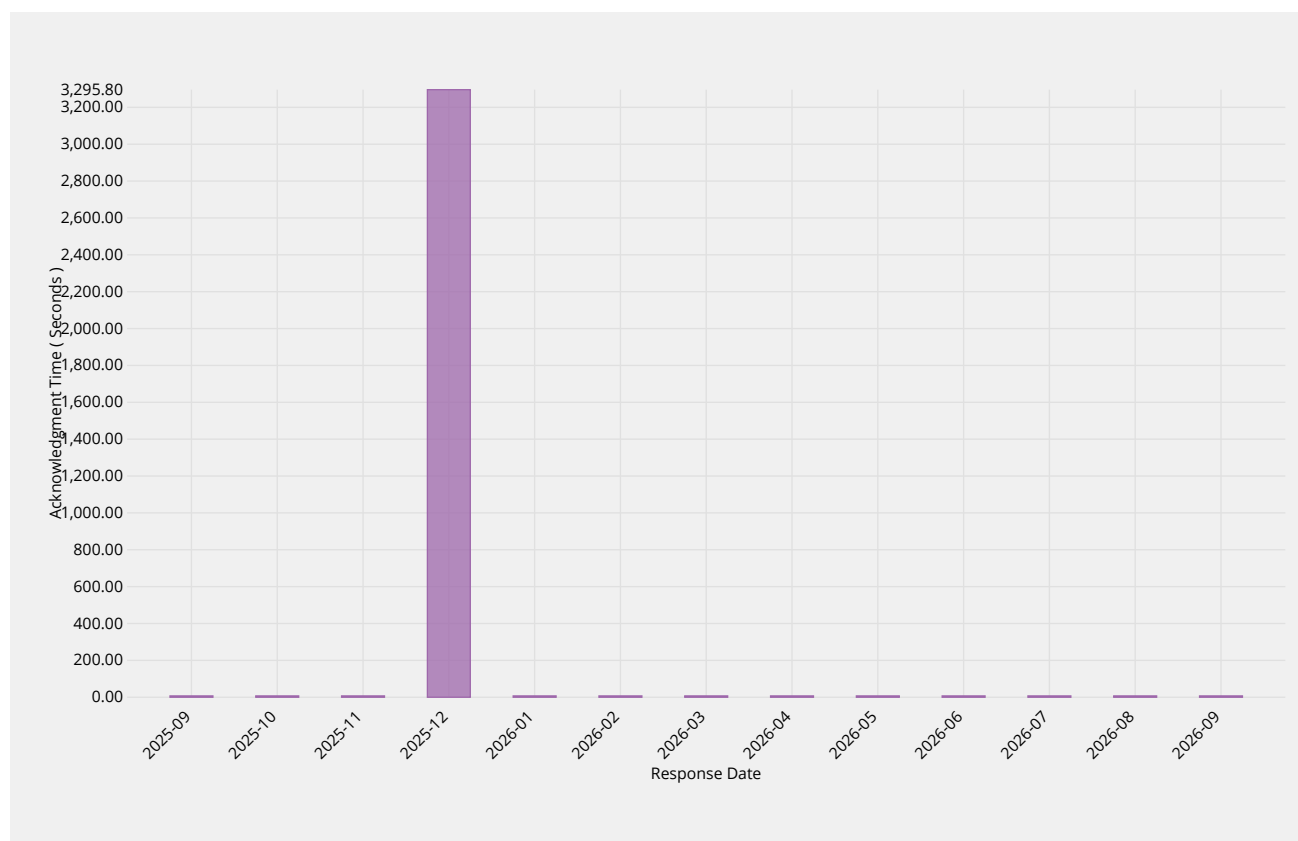
ccTLD Creation/Transfer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	0	0	1	0	0	0	0	0	0	0	1	0	0

Other Changes	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Accuracy	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Monthly Threshold	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Incident Count	0	0	0	0	0	0	0	0	0	0	0	0	0
Request Count	4	2	0	3	0	2	0	0	1	0	0	2	5

Enquiry Processing

Time to acknowledge

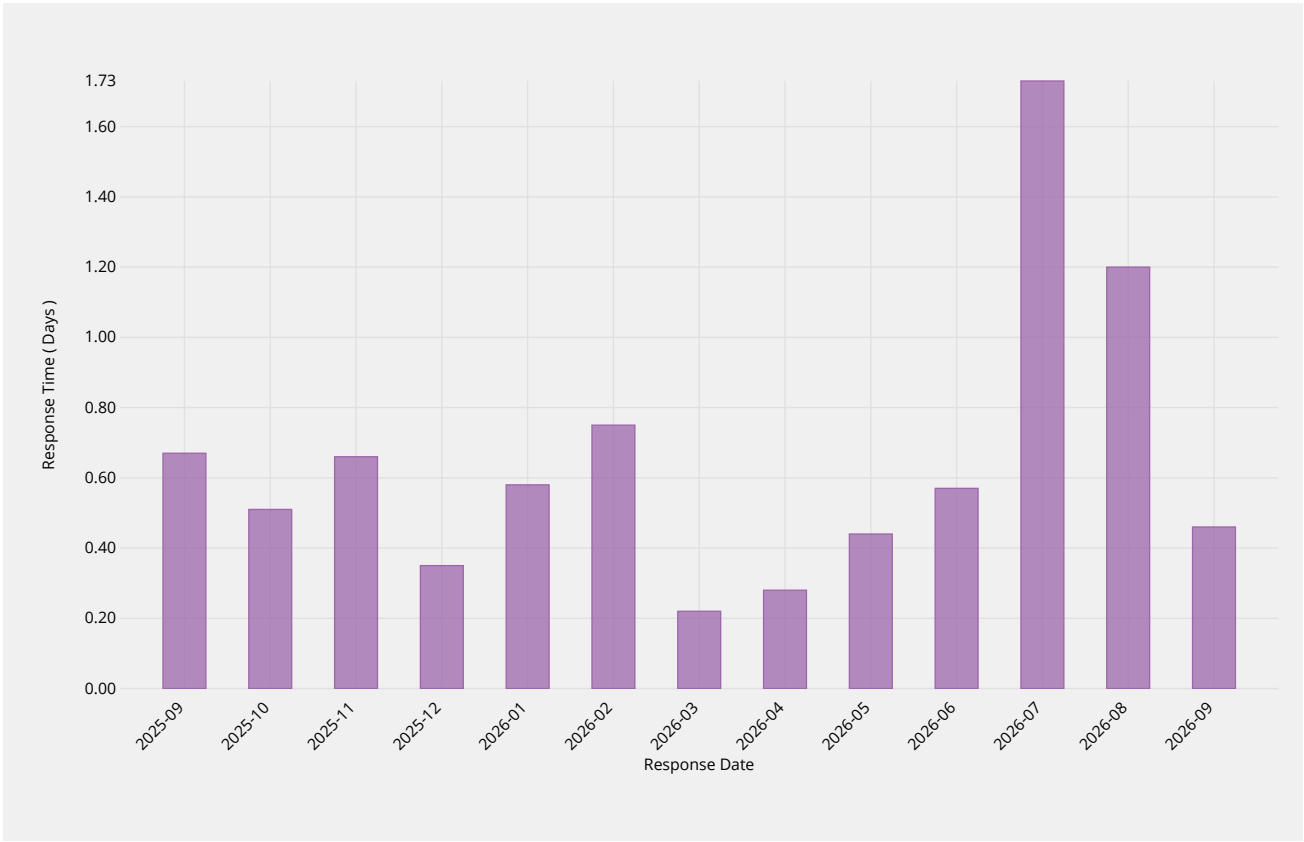
Time taken to send initial acknowledgement of a receipt of a general enquiry pertaining to root zone management but not pertaining to interactions in a change request context.



Manual Enquiries	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Acknowledgment Time	0.00s	1.00s	1.30s	13182.60s	0.00s	0.70s	1.00s	0.60s	1.00s	1.00s	0.55s	0.80s	1.00s
Monthly Threshold	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s	60s
Acknowledge Percentile	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Acknowledgment Count	1	12	8	5	3	7	66	9	11	15	10	5	13
Mean Time	0.00s	0.17s	0.25s	3295.80s	0.00s	0.14s	0.12s	0.11s	0.18s	0.33s	0.10s	0.20s	0.15s
Shortest Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
Longest Time	0.00s	1.00s	2.00s	16478.00s	0.00s	1.00s	1.00s	1.00s	2.00s	1.00s	1.00s	1.00s	1.00s
Median Time	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s	0.00s
PStDev Time	0.00s	0.37s	0.66s	6591.10s	0.00s	0.35s	0.33s	0.31s	0.57s	0.47s	0.30s	0.40s	0.36s

Time to initial response

Time taken for staff to respond to enquiry, either in part or in whole.



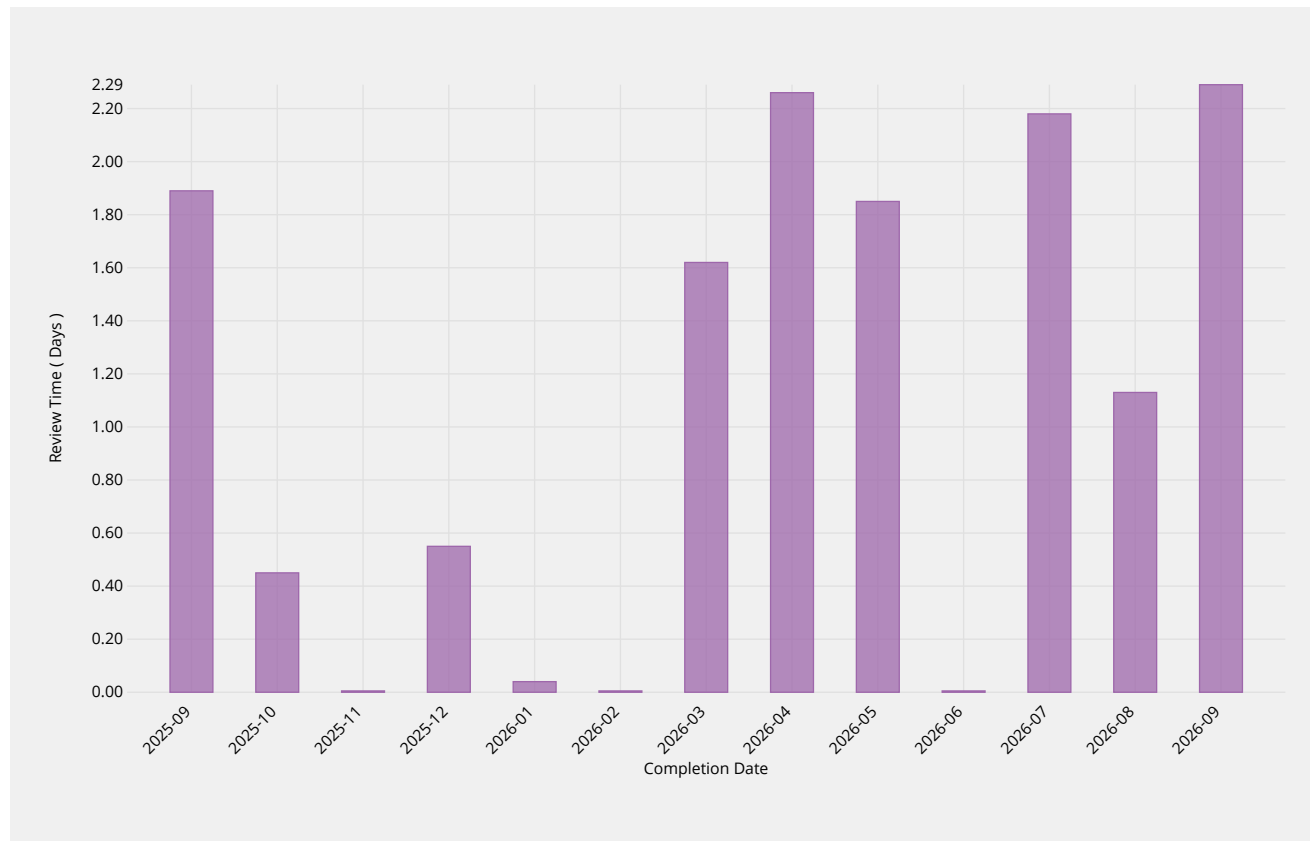
Manual Enquiries	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Response Time	0.67d	1.02d	1.50d	0.84d	1.19d	2.16d	0.36d	0.55d	0.69d	1.26d	3.22d	2.79d	1.38d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	1	8	7	5	3	7	63	8	11	14	9	4	13
Mean Time	0.67d	0.51d	0.66d	0.35d	0.58d	0.75d	0.22d	0.28d	0.44d	0.57d	1.73d	1.20d	0.46d
Shortest Time	0.67d	0.11d	0.04d	0.01d	0.11d	0.01d	0.01d	0.03d	0.00d	0.01d	0.13d	0.13d	0.01d
Longest Time	0.67d	1.58d	2.37d	1.06d	1.44d	4.65d	0.78d	0.56d	1.30d	1.37d	13.06d	3.76d	1.65d
Median Time	0.67d	0.35d	0.40d	0.12d	0.19d	0.03d	0.21d	0.26d	0.33d	0.45d	0.24d	0.46d	0.37d
PStDev Time	0.00d	0.46d	0.77d	0.40d	0.61d	1.60d	0.15d	0.24d	0.33d	0.41d	4.01d	1.48d	0.52d

Label Generation Rulesets

Review Time

The time it takes for staff to review a submission and either agree that it is well-formed or send it back

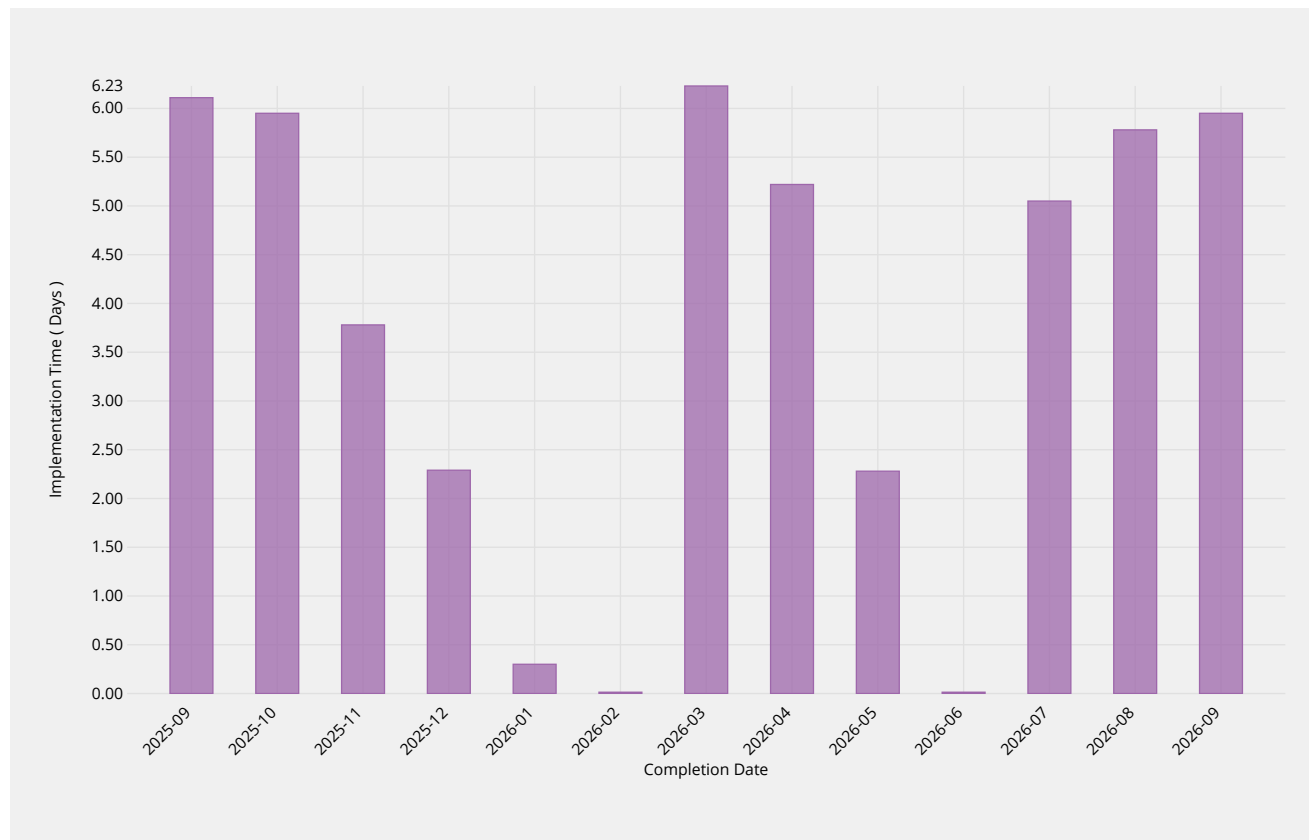
for remediation.



Review Time	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Review Time	1.89d	0.45d	0.00d	0.55d	0.04d	—	1.62d	2.26d	1.85d	—	2.18d	1.13d	2.29d
Monthly Threshold	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d	5d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Review Count	9	1	1	1	1	0	1	12	2	0	10	4	3
Shortest Time	0.00d	0.45d	0.00d	0.55d	0.04d	—	1.62d	0.45d	1.20d	—	0.46d	0.06d	1.04d
Longest Time	1.99d	0.45d	0.00d	0.55d	0.04d	—	1.62d	2.26d	1.93d	—	2.18d	1.13d	2.36d
Median Time	1.30d	0.45d	0.00d	0.55d	0.04d	—	1.62d	1.50d	1.56d	—	1.30d	1.13d	1.98d
PStDev Time	0.64d	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.64d	0.36d	—	0.65d	0.46d	0.55d

Implementation Time

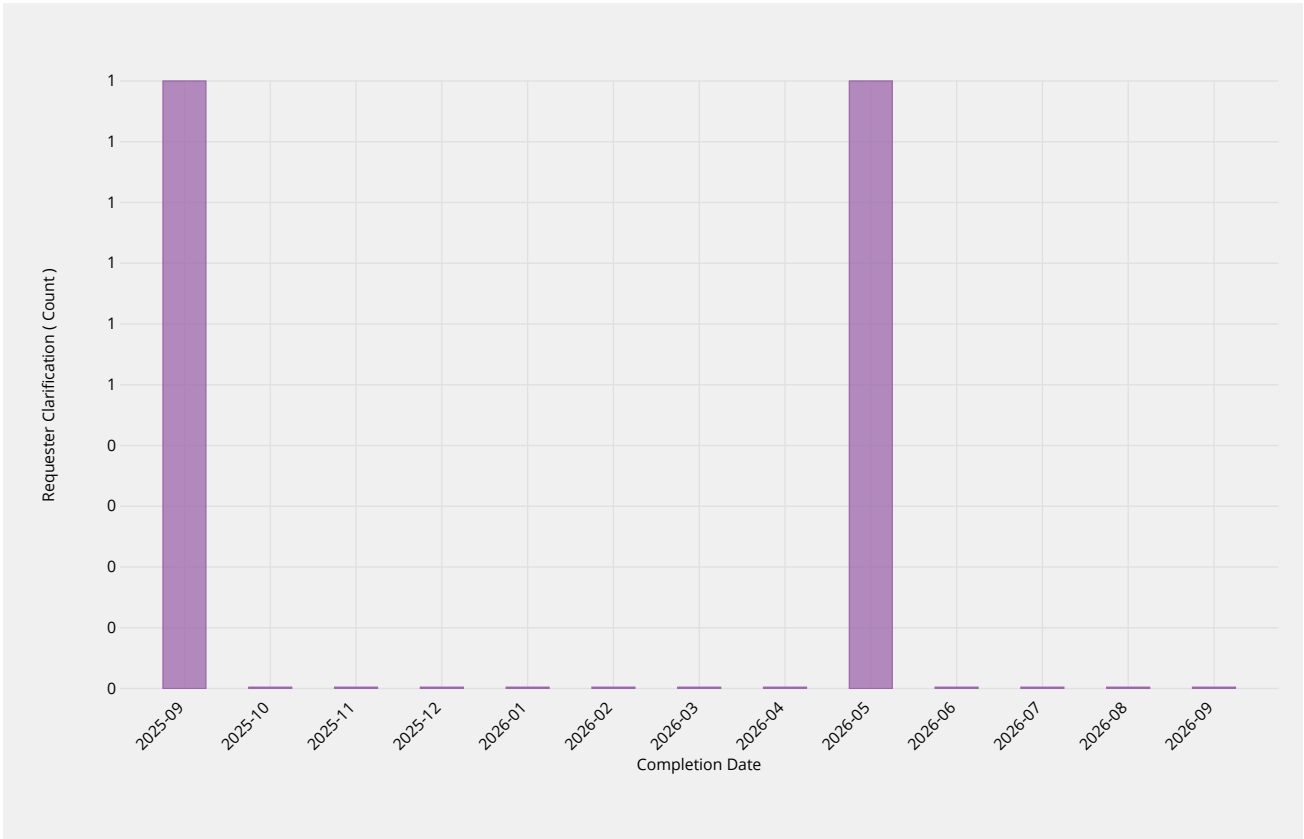
Time it takes for staff to publish a change once it meets all requirements.



Implementation Time	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Implementation Time	6.11d	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.22d	2.28d	—	5.05d	5.78d	5.95d
Monthly Threshold	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d	7d
Threshold Percentile	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%
Request Count	9	1	1	1	1	0	1	12	2	0	10	4	3
Shortest Time	1.04d	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.20d	2.26d	—	1.53d	5.36d	5.39d
Longest Time	6.28d	5.95d	3.78d	2.29d	0.30d	—	6.23d	6.07d	2.29d	—	6.10d	5.96d	5.99d
Median Time	5.03d	5.95d	3.78d	2.29d	0.30d	—	6.23d	5.21d	2.27d	—	3.78d	5.36d	5.75d
PStDev Time	1.65d	0.00d	0.00d	0.00d	0.00d	—	0.00d	0.24d	0.01d	—	1.44d	0.26d	0.25d

Requester Clarification

The number of times a clarification or remediation was required from the requester.

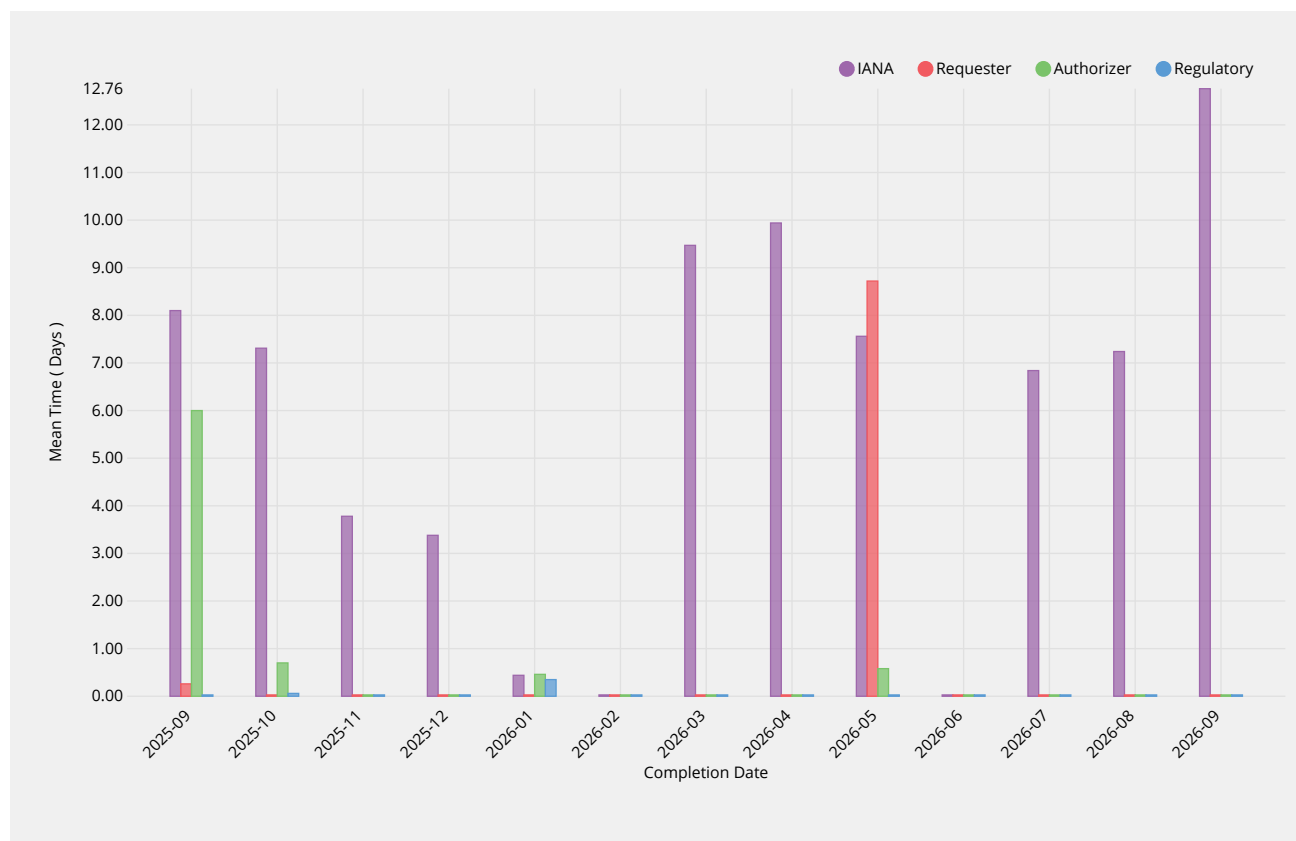


Requester Clarification	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Count	1	0	0	0	0	—	0	0	1	—	0	0	0
Request Count	9	1	1	1	1	0	1	12	2	0	10	4	3
Shortest Clarification	0	0	0	0	0	—	0	0	0	—	0	0	0
Longest Clarification	1	0	0	0	0	—	0	0	1	—	0	0	0

Time per Actor

Average time taken for staff processing, requester clarification, administrative contact authorization and

regulatory checks.



IANA	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Mean Time	8.10d	7.31d	3.78d	3.38d	0.44d	—	9.47d	9.94d	7.56d	—	6.84d	7.24d	12.76d
Review Count	9	1	1	1	1	0	1	12	2	0	10	4	3
Shortest Time	4.88d	7.31d	3.78d	3.38d	0.44d	—	9.47d	6.54d	7.09d	—	4.13d	6.09d	9.56d
Longest Time	13.37d	7.31d	3.78d	3.38d	0.44d	—	9.47d	13.66d	8.04d	—	11.49d	7.62d	15.88d
Median Time	7.32d	7.31d	3.78d	3.38d	0.44d	—	9.47d	10.79d	7.56d	—	5.79d	7.62d	12.85d
PStDev Time	2.68d	0.00d	0.00d	0.00d	0.00d	—	0.00d	2.46d	0.47d	—	2.90d	0.67d	2.58d

Requester	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Mean Time	0.26d	—	—	—	—	—	—	—	8.72d	—	—	—	—
Review Count	1	0	0	0	0	0	0	0	1	0	0	0	0
Shortest Time	0.26d	—	—	—	—	—	—	—	8.72d	—	—	—	—
Longest Time	0.26d	—	—	—	—	—	—	—	8.72d	—	—	—	—
Median Time	0.26d	—	—	—	—	—	—	—	8.72d	—	—	—	—
PStDev Time	0.00d	—	—	—	—	—	—	—	0.00d	—	—	—	—

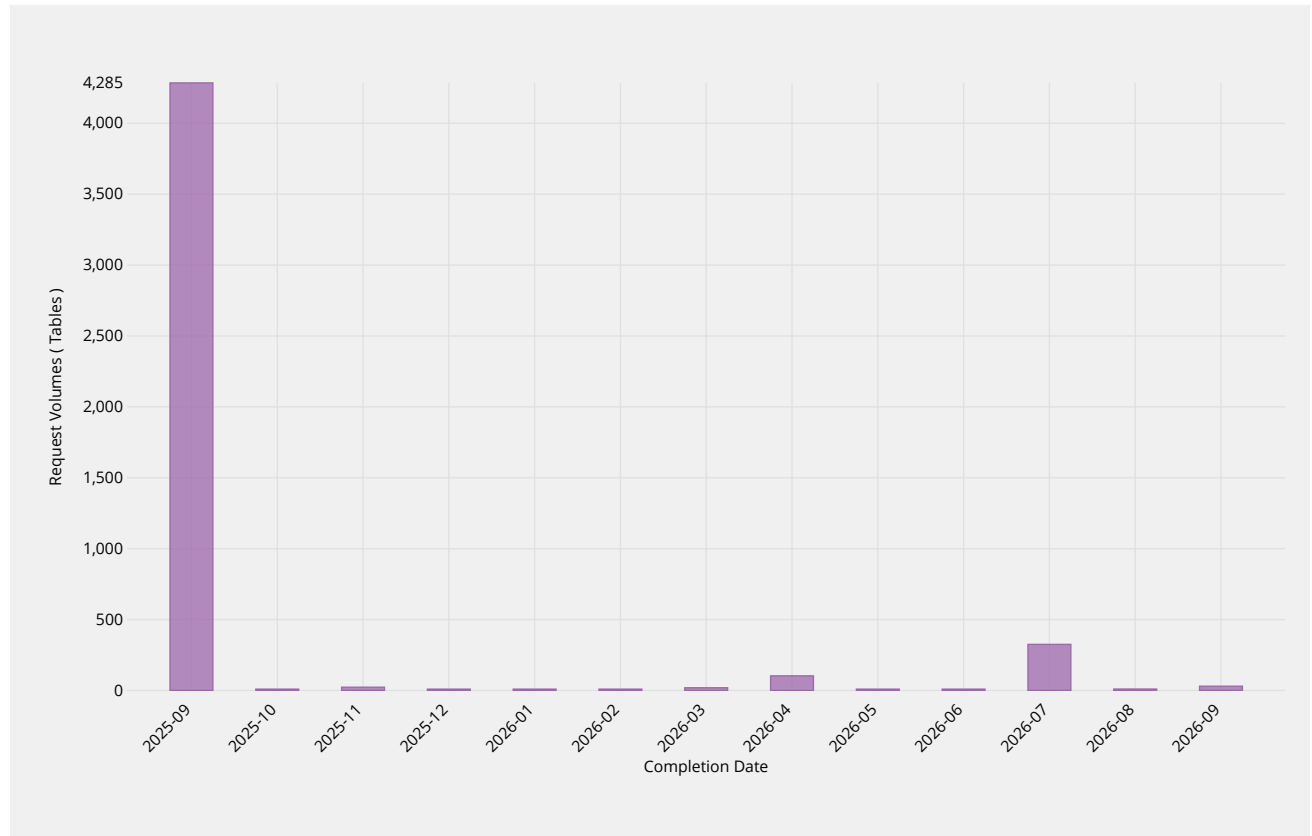
Authorizer	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Mean Time	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—	—
Review Count	1	1	0	0	1	0	0	0	1	0	0	0	0
Shortest Time	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—	—
Longest Time	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—	—
Median Time	6.00d	0.70d	—	—	0.46d	—	—	—	0.58d	—	—	—	—
PStDev Time	0.00d	0.00d	—	—	0.00d	—	—	—	0.00d	—	—	—	—

Regulatory	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Mean Time	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—	—
Review Count	1	1	0	0	1	0	0	0	1	0	0	0	0
Shortest Time	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—	—

Regulatory	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Longest Time	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—	—
Median Time	0.01d	0.06d	—	—	0.35d	—	—	—	0.01d	—	—	—	—
PStDev Time	0.00d	0.00d	—	—	0.00d	—	—	—	0.00d	—	—	—	—

Request Volumes

Total number of LGRs added or modified.



Request Volumes	2025-09	2025-10	2025-11	2025-12	2026-01	2026-02	2026-03	2026-04	2026-05	2026-06	2026-07	2026-08	2026-09
Total LGRs Processed	4285	1	23	1	1	—	19	103	3	—	325	10	30
Request Count	9	1	1	1	1	0	1	12	2	0	10	4	3
Average LGRs per Request	476	1	23	1	1	—	19	9	2	—	32	2	10
Smallest per Request	2	1	23	1	1	—	19	1	1	—	1	2	2
Largest per Request	4141	1	23	1	1	—	19	11	2	—	196	4	20

Definitions

Service Definitions

While there are many different ways change requests can be categorized, the key areas of distinction between different processing types for the purposes of metrics are as follows:

- **Category I (Routine updates impacting Root Zone File)** — Routine change requests that alter the technical data published in the DNS root zone (e.g. changes to NS records, DS records and glue records) . For these changes the process requires IANA, both pre- and post-transition, to engage third parties to implement, publish and distribute changes in the root zone file.
- **Category II (Routine updates not impacting Root Zone File)** — Routine change requests that do not alter the DNS root zone file (e.g. contact data and metadata). These changes do not engage third parties as part of implementation, and therefore will have a materially different processing timeframe.
- **Category III (Creating or Transferring a gTLD)** — Requests to create (“delegate”) or transfer (“redelegate” or “assign”) a generic top-level domain. These changes require additional processing by IANA to ensure policy and contractual requirements are met associated with a change of control for the TLD. While the key processing is performed elsewhere within ICANN, the IANA processing is significant and therefore distinguishes this type of request from a routine change request.
- **Category IV (Creating or Transferring a ccTLD)** — Requests to create or transfer a country-code top-level domain. These changes require additional processing by IANA to ensure policy requirements are met. This processing is performed by IANA staff, and includes performing additional analysis on the change request, producing a report, and having that report reviewed externally (including verification that all existing registration data has been successfully transferred from the old to new Registry operator). This processing is significant, and is normally substantially longer than a routine change request, and therefore should be distinguished.
- **Category V (Other change requests)** — Other non-routine change requests. IANA is required to process change requests that may have special handling requirements, or require additional documentary evidence or additional clarifications from the customer or third parties, that do not afford them the ability to automate. These scenarios include, but are not necessarily limited to:
 - i. Customers that require requests to be handled outside the online self-service platform, such as those lodging change requests through the exchange of postal mail;
 - ii. Customers that have placed special handling instructions on file with IANA, or have otherwise asked for special handling for a request that deviates from the normal process, that must be executed manually by IANA staff;
 - iii. Unique legal or regulatory encumbrances that must be satisfied that require additional processing;
 - iv. Removing a TLD from service (e.g. retirement or revocation);
 - v. Changes that relate to the operation of the root zone itself, including changing the Root Key Signing Key, altering the set of authoritative name servers for the root zone (e.g. the “root servers”), and changes to the “root hints” file.

Field Definitions

The fields in the preceding tables are as follows:

- **Process.** The business process that IANA is requested to perform.
- **Metric.** The individual metric that will be measured as part of the completion of the business process.
- **Target.** The specified target for each individual change request.
- **Type.** Whether the target specified is a minimum target (compliance must not be less than the target) or a maximum target (compliance must not be more than the target).
- **Breach.** The percentage limit of change requests within the specified period that fail to meet the metric, which if reached is deemed a breach in the SLE.
- **Period.** The period over which SLE compliance is measured.